



Weekly Inbox

19 FEB 2018 Issue 259

YOUR WEEKLY INBOX

The Weekly Inbox is produced by the Ipswich and East Suffolk Clinical Commissioning Group for circulation in your practice, to provide you with essential clinical guidance and useful support.

The key below indicates the intended audience of each article:

GP: GPs
PM: Practice Manager
Ad: Administrative staff (including medical secretaries, receptionists)
PN: Nurses (including HCAs, Practice Nurses, ANPs)
OC: Other clinicians (including ECP, Pharmacists)

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FOR ACTION

OC GP PM PN

1 Reminder: Training & Education – Feedback

Thank you to those of you who attended the training and education event at Trinity Park last Thursday, which we hope you found useful. Your feedback is important to us and helps us with planning of future events. If you haven't already done so, please take a couple of minutes to complete the [Clinical Training and Education Evaluation Form](#). You can also use this opportunity to let us know of any other clinical topics you would like us to cover in the coming year. Many thanks for your time.

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2 Cessation of TPP SystemOne Consent Override Functionality

We have been notified that from **Thursday 22 March** the TPP consent override functionality **will be removed completely from SystemOne**.

The GP+ service will only see patients if they have full access to their record. This means that patients **will not** be seen by GP+ unless they have been asked to share their record and had their consent recorded in SystemOne correctly.

From 22nd March the doctors working in GP+ will **not** be able to see these patients if consent to share has not been recorded and therefore these patients will be turned away.

In order to support all services we recommend that practice staff ask as many patients as possible for a decision on sharing their records **with immediate effect**. Please share this message to all practice staff. Thank you.

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OC GP PN

3 Have your say on the CYPMH green paper

In December, the Government published its green paper on children and young people's mental health (CYPMH). Everyone with experience of CYPMH is able to take part in the consultation on the Government's plans. It closes on 2 March. To take part [fill in the live consultation](#)

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4 Views from the coalface – small and rural practices

Primary Care Commissioning has been commissioned to research the challenges that are commonly faced by smaller practices, both rural and urban, as well as those faced by larger practices working in rural areas. The subsequent report will provide information to NHS England including examples of ways of working that support these practices. It will also inform the strategies and incentives that could be made by policy makers to enable practices to make changes for the better.

We would encourage any practice that falls into this category to please complete the survey [HERE](#) and please let [Claire Pemberton](#) know.

Any queries about the survey itself can be directed to [Sarah Turtle](#).

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5 Abnormal calcium results

Please [click here](#) urgent communication from North East Essex and Suffolk Pathology Services regarding abnormal calcium results from recent testing.

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FOR INFORMATION

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6 WSH Paper Switch Off

West Suffolk Foundation Trust is going paperless from **Monday 02 April**. Please be aware that after this date the Trust will no longer accept referrals via post or email. All practices should be using the NHS e-Referral Service (ERS) for all referrals and consultant-led first outpatient appointments. [Click here](#) for more information, including a list of exclusions. For assistance, please contact the helpdesk: wsh-tr.ereferrals@nhs.net.

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7 CMAS Referrals

A reminder that as of 1st November last year, referrals to the Community Memory Assessment Service (CMAS) are only accepted if received electronically via SystmOne or via email from non-SystmOne surgeries. Please [click here](#) to view a briefing on how to refer to CMAS.

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8 Time for Care Event

Thank you to those that attended the Time for Care General Practice Showcase event on the 9th January. Please click on the links below for all the presentations from the afternoon:

- [Main Showcase Presentation](#)
- [eConsult](#)
- [Social Prescribing](#)
- [Working at Scale](#)

If you would like to give some feedback on the event, please [click here](#).

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9 Amendments to the [Gluten Free Formulary](#)

The CCG's gluten free food on prescription formulary, guidance, prescription order form and patient leaflet have been amended to reflect a change in size of the Genius fresh breads. No other changes are planned at the present time following the decision taken by the Department of Health and Social Care to retain gluten free bread and mixes on prescription in England as this does not affect the statutory authority that CCGs have to determine the availability of gluten free foods in their local area.

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10 Fraud Alerts

Please find link below to three Fraud Alerts from TIAA's Fraud Intelligence Team, for your attention and further distribution to staff as necessary. These are regarding the following subjects:

- [0023-17/18 - Phantom Debt Collectors and Bailiffs; part 2;](#)
- [0025-17/18 - Employment Fraud Alert;](#)
- [0027-17/18 - Phone/Internet Scam.](#)

These reports/alerts provide important advice and guidance for individuals and organisations of the ongoing threat from criminal fraudsters.

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11 [Local vacancies](#)

Please click the above link to see the current local GP and practice staff vacancies. If you have a vacancy to advertise here and on our website, please contact [Stuart Graham](#).

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COMMISSIONING UPDATES

Find out the latest commissioning news from the CCG. We welcome your comments and feedback on any items in this section – [contact us](#)

OC GP PM Ad PN

12 Medicines Management – Net Formulary

Ipswich and East Suffolk CCG and Ipswich Hospital will be moving over to an online joint formulary which can be found [here](#).

Netformulary aims to serve as a one-stop shop for all formulary related information as well as providing the following benefits

- Information specific to either primary or secondary care
- Links to policies and guidelines for primary and secondary care
- Links to MHRA alerts
- Links to all relevant NICE guidelines and TAs
- Links to BNF and SPC for each drug
- Traffic light information

A free app is available and which can be downloaded for iOS and Android. The guide can be found on the link above.

Please note not all chapters of the BNF have been approved for use and work is underway to update them. Content will still be visible but it will be clearly marked with a banner stating that it is still under development.

For comments and feedback please contact the medicines management team.

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13 E-learning Portal: problems updating

We are still experiencing intermittent issues with the e-learning portal not updating on completion of some courses. The most likely reason for this is a network or Firewall issue affecting communication between the portal and Skills for Health. Please check with your IT lead. You may find it works at a different site or a different device (i.e. at home, on a tablet).

As a work around, please make a note of the courses you have completed, perhaps take a screenshot as proof of completion. Your practice manager is able to update your training account for you. Please be aware that you must read all content within a course otherwise it may not record as being completed even though you may have passed the test.

Please check the [trouble shooter](#) if you are having further problems. Remember you must click through every single page to the end of the module before it will register as complete in the portal (even if it says you have finished it). Do not re-do the course unless you don't think you have clicked through every single page.

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14 GP Speciality Training Campaign

Applications for GP specialty training will be open again from 27 February to 15 March for an August 2018 start. Campaign activity has begun using the strapline **one career, endless opportunities, choose GP**. Your support by sharing information through your primary care channels and contacts would be appreciated so that Foundation year doctors can find out more about GP speciality training and the unique benefits of the career.

The [GPNRO website](#) includes application information, GP career stories and FAQs. Please share and like posts across social media channels using #choosegp on twitter, [Instagram](#) and [Facebook page](#). There's a toolkit on the [HEE website](#) with downloadable campaign banner, posters and flyers to use with local promotion. The GPs featured are all voluntary ambassadors and some appear in the [campaign video](#)

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15 This Week's New Training Courses

The list below summarises the new training courses that have been added to the CCG website this week. Please click the links below for access to further details and booking information. The tabs on the right-hand side indicate if the events are aimed at a particular staff group.

[St Elizabeth Hospice Palliative Care Masterclasses in 2018](#)

[St Elizabeth Hospice Nurse Classes throughout 2018](#)

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16 CEPN (Community Education Provider Networks)

Ipswich & East and West Suffolk Clinical Commissioning Groups are working together with representatives from primary and community care services and training providers to address workforce and workload challenges to ensure that we have the right number of health and care professionals with the right skills to meet the evolving needs of local people.

If you have any training requests or would like to sign-up to the newsletter, join the CEPN Steering Group in your CCG area or have suggestions/feedback to support us with this work, please email CEPN@suffolkch.nhs.uk.

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CONTACT

17 Your views and feedback are very much appreciated. If you have any comments, suggestions or contributions for inclusion in The Weekly Inbox, [please email us](#).

If you are not currently on the regular distribution list for the Weekly Inbox but would like to be, you can [sign up here](#).

For queries relating to contracts, please email IESCCG.gp-contract-queries@nhs.net with **Contracts** in the subject line.



Safeguarding Children is Everyone's Responsibility: news, guidance and resources can be found on the [CCG's Safeguarding Children webpage](#).

- [Bookmark the CCG website](#)
- [Latest news from the CCG](#)
- [Who's who in the Clinical Executive](#)
- [Useful links to NHS and other websites](#)
- [Ipswich and East Suffolk Falls Directory](#)
- [Map of Medicine Guidance and Pathway Videos](#)
- [Download Digital Campaign Resources](#)
- [NHS England](#)
- [Ipswich Hospital website - GP section](#)



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DID YOU KNOW...?

18 Maternity Services

With love in the air contraception rates soar! Valentine's Day romance leads to a five percent increase in pregnancies, according to new NHS England figures gathered to help the NHS provide the best possible care for mums-to-be and their babies. In 2015 there were 16,263 babies conceived in the week of Valentine's Day, up on an average of 15,427 each week. The figures also show Valentine's Day is second only to Christmas for the number of women becoming pregnant. A [CQC survey](#) published last month also reveals that it has never been a better time for women to give birth. A record 88% of new mothers said that they were treated with dignity and respect throughout their labour. More information on the work being done to improve maternity services is available on [NHS England's website](#).

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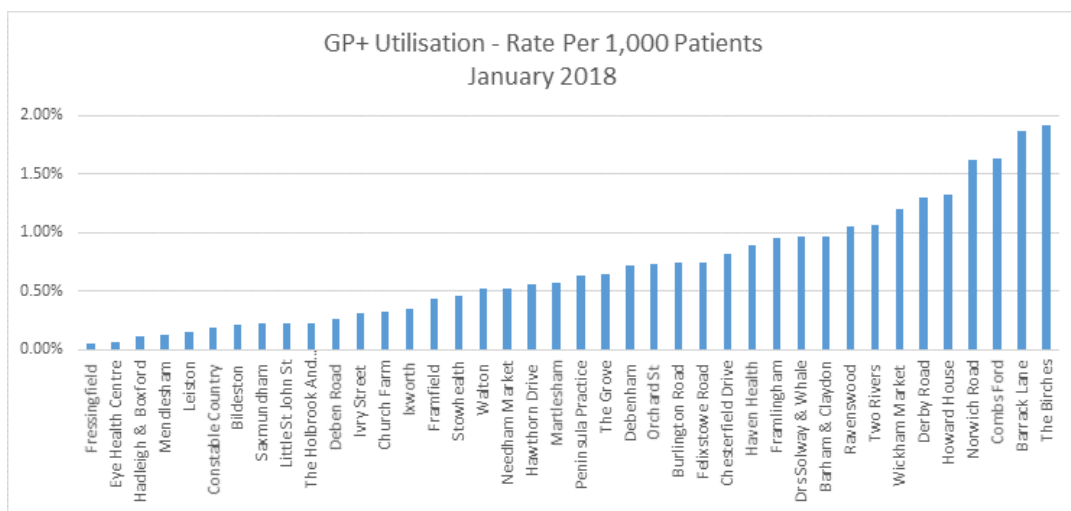
CHART OF THE WEEK

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We are often asked for more comparative information to enable practices to know where they stand on a variety of indicators in comparison with other practices. Therefore, we publish a chart every week on a variety of topics.

Please [let us know](#) there are any topics that you would find it useful for us to cover.

This week we are looking at **utilisation of GP+ appointments for January of this year**. The results are shown as a % per 1,000 patients.



[Click on chart to enlarge](#)

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