



Weekly Inbox

19 MAR 2018 Issue 263

YOUR WEEKLY INBOX

The Weekly Inbox is produced by the Ipswich and East Suffolk Clinical Commissioning Group for circulation in your practice, to provide you with essential clinical guidance and useful support.

The key below indicates the intended audience of each article:

GP: GPs

PM: Practice Manager

Ad: Administrative staff (including medical secretaries, receptionists)

PN: Nurses (including HCAs, Practice Nurses, ANPs)

Oth: Other clinicians (including ECP, Pharmacists)

FOR ACTION

1. [URGENT: GP+ Access to Records](#)
2. [Social Prescribing Survey](#)
3. [Training & Education - Feedback](#)
4. [NSPCC Survey](#)

FOR INFORMATION

5. [Chemical Incidents Guidance](#)
6. [NEWT Guidelines](#)
7. [TIAA Fraud Alerts](#)
8. [PHE Restructuring Arrangements](#)
9. [Revised Prescribing National Guidelines](#)
10. [GPFV Newsletter – March 2018](#)
11. [IESCCG Practice Nurse Newsletter](#)
12. [Local vacancies](#)
13. [Find it on the CCG website](#)

COMMISSIONING UPDATES

14. [Medicines Management - Malnutrition](#)
15. [Planned Care – Diabetes](#)
16. [Elective Care](#)

IT NEWS

17. [WiFi in GP Surgeries](#)

EDUCATION & TRAINING

18. [Domestic Abuse Training](#)
19. [CEPN](#)

CONTACTS and USEFUL LINKS

20. [Contact us](#)

DID YOU KNOW...?

21. [Did you know..? Ipswich Sickle Cell Society](#)

FOR ACTION

OC GP PM Ad PN

1 **URGENT: GP+ Access to Records**

Message sent on behalf of the GP Suffolk Federation

It has always been our aim in GP+ to have access to the patient record when seeing a patient and to share back the details of the GP+ consultation with the registered practice, subject to patient consent. The process for this is supported by an [Information Sharing Protocol \(ISP\)](#), which was previously called a Standard Operating Procedure (SOP) and which sits underneath the DSA and contains the detail of the specific sharing initiative between the parties involved. Please could you confirm your Data Protection Officer's (DPO) name and agreement to the GP+ ISP to julie.smith@suffolkfed.org.uk.

For SystmOne practices accessing the GP record, where the record is not already shared, the viewing of this is currently enabled by 'consent override' functionality within SystmOne; this functionality is being removed on the **Thursday 22 March**. Therefore, to continue to enable access to the GP record we will be inviting SystmOne practices to join a GP+ Group, which will allow us to access the patient record, with patient consent, by setting their sharing preferences on the GP record. We will collect consent from the patient and scan this to the patient record supported by a Task being sent to the GP practice. The new process has been through a full Data Protection Impact Assessment (DPIA) and is being supported by fair processing including leaflets, posters and videos, which will be sent to you. A request to join the GP+ Group will come directly into your SystmOne unit. Please could you accept this request by **Tuesday 20 March**.

For EMIS practices, we are able to access the GP record through EMIS Viewer – the majority of EMIS practices have signed up to this and it is working well. EMIS practices who have not signed up to EMIS Viewer – advise us of your intentions if you have not already done so by **Saturday 31 March**.

Please be aware that even if you are not actively booking your patients into GP+ they do access the service through 111 and ED Streaming and if their record is not shared we are not giving them the best possible care and in some cases may not be able to see them at all.

Please continue to discuss record sharing with your patients, supported by the fair processing material, and mark their record to share, with consent, so that we have access to it in GP+.

If you have any question or concerns or would just like to talk this through in more detail please contact julie.smith@suffolk.fed.org.uk or call 07850 206440.

[Back to top](#)

OC GP PM Ad PN

2 **Social Prescribing Survey**

Social prescribing is a growing priority across the NHS. Many CCGs are commissioning social prescribing to improve lives and to reduce pressure on services. NHSE would like to know more about what is happening across the country. This will help spread best practice, understand the issues that commissioners face and find ways of enabling all GPs to refer people with wider social needs to local social prescribing connector schemes. Please complete their [short survey](#) about social prescribing in your area by **Monday 16 April**. Please email england.socialprescribing@nhs.net if you want to know more.

[Back to top](#)

OC GP PM Ad PN

3 **Training & Education – Feedback**

Thank you to those of you who attended the most recent training and education event at Trinity Park, which we hope you found useful. The presentation slides, [GP practice briefing about the new Suffolk Children & Young People's](#)

[Emotional Wellbeing Hub](#) and Suffolk Life Savers information pack from Wednesday's session are now available [here](#) on the CCG website.

Your feedback is important to us and helps us with planning of future events. If you haven't already done so, please take a couple of minutes to complete the [Clinical Training and Education Evaluation Form](#). This feedback is for the CCG because we'd really like to know what you thought. Paper forms completed on the day were for the external providers only. You can also use this opportunity to let us know of any other clinical topics you would like us to cover in the coming year. Many thanks for your time.

[Back to top](#)

OC GP PM Ad PN

4 NSPCC Survey

The NSPCC is developing Professionals breaking the silence, a practical resource to support professionals working with children to confidently deal with disclosures of abuse and improve children's experiences of the disclosure process. To help develop the resource the NSPCC would like to hear from professionals who work directly and indirectly with children and young people about their experiences of listening to children and receiving disclosures of abuse and neglect. The NSPCC are keen to have the views of a range of professionals including: police officers, sports coaches, teachers, school counsellors, school nurses or anyone else who works in a school, social workers, GPs, health visitors, foster carers, adoptive parents or anyone involved with children through the family court system. The [survey](#) closes on Sunday 25 March.

[Back to top](#)

FOR INFORMATION

OC GP PM Ad PN

5 Chemical Incidents Guidance

Following the recent incident in Salisbury, Public Health England would like to remind all GP practices of the procedure for diagnosis and early management in organophosphate chemical incidents. Public health messaging has not changed and the risk remains low, but is being kept under constant review. [Click here](#) to view advice from PHE on:

- Recognising the release of a chemical
- Clinical Symptoms that may be associated with Nerve agent (organophosphate poisons)
- Clinical response if you know, or strongly suspect, that your patient has been involved in a chemical incident

If concerned, always seek advice early and call 999.

[Back to top](#)

OC GP PM Ad PN

6 NEWT Guidelines

The NEWT password has recently been updated. Details of the new password can be found [here](#).

[Back to top](#)

OC GP PM Ad PN

7 TIAA Fraud Alerts

Please click on the links below for view three Fraud Alerts from TIAA's Fraud Intelligence Team, for your attention and further distribution to CCG staff as necessary. These are regarding the following subjects;

- ["Home Office" - Immigration Cold-Call Fraud Alert](#)
- [Flight Ticket Fraud Alert](#)
- [Socially Engineered Bank Mandate Fraud](#)

These reports/alerts provide important advice and guidance for individuals and organisations of the ongoing threat from criminal fraudsters.

If you require any further information, please contact [Lisa George](#).

[Back to top](#)

OC GP PM Ad PN

8 PHE Restructuring Arrangements

Please [click here](#) to view a letter from Public Health England outlining the recent restructuring to lead arrangements.

[Back to top](#)

OC GP PN

9 Revised Prescribing National Guidance

Revised [national guidance](#) on prescribing responsibilities across primary and secondary/tertiary care has been published. Developed by a stakeholder-led Task and Finish Group chaired by Dr Keith Ridge, Chief Pharmaceutical Officer for England, this new guidance supersedes the previous guidance (EL (91) 127), last published in 1991. This person-centred guidance aims to provide clarity on the responsibilities of all professionals involved in commissioning and prescribing across primary, secondary and tertiary care, and to provide support in developing shared care agreements and in the transfer of care; thus ensuring the best quality of care for patients.

[Back to top](#)

GP PM

10 GPFV Newsletter – March 2018

Please [click here](#) to view the latest edition of the Midlands and East Region GPFV newsletter. This month's edition focuses on workforce, as well as updates on MCPs, and online consultations.

[Back to top](#)

PN

11 IESCCG Practice Nurse Newsletter

Please follow the link to the second edition of our [Practice Nurse newsletter](#). March's edition includes an overview of the most recent Practice Nurse Forum as well as information on upcoming training.

[Back to top](#)

OC GP PM Ad PN

12 Local vacancies

Please click the above link to see the current local GP and practice staff vacancies. If you have a vacancy to advertise here and on our website, please contact [Stuart Graham](#).

[Back to top](#)

13 Find it on our website!

The [Primary Care Dashboard](#) (log-in required) contains comparative data for each GP Practice within Ipswich and East Suffolk CCG. The indicators are primarily determined by the PMS Development Framework 2017/18 and the Local Enhanced Services (LES) contracts. However additional relevant information was added following a review by the Primary Care Commissioning Committee in July 2017 to ensure robust reporting, provide quality metrics in a meaningful way and to provide data trends that allow greater analysis. The Dashboard is an evolving entity and a section on Practice Demographics has been added since the last issue.

If you have any questions, please contact [Scott Pomroy](#).

[Back to top](#)

COMMISSIONING UPDATES

Find out the latest commissioning news from the CCG. We welcome your comments and feedback on any items in this section – [contact us](#)

14 Medicines Management - Malnutrition

Susan Clarke, the CCGs' Dietitian delivered an interactive two-hour training session to 15 CCG Nurses on 14 March. The training covered healthy eating in older people, causes and consequences of malnutrition, using the Malnutrition Universal Screening Tool, diet in dementia, food first principles, and alternative feeding methods. Please [click here](#) for a copy of the screening tool.

[Back to top](#)

15 Planned Care - Diabetes

John Flather chaired his last Ipswich Diabetes Steering Board last Tuesday evening, prior to his upcoming retirement. We want to acknowledge the superb work that John has done in the world of Diabetes which has seen the CCG having achieved an "Outstanding" rating, and previously for the implementation of an award winning integrated Diabetes service and more recently, the implementation of work on the national Treatment & Care Programme for which the STP won a £1m to support existing Diabetic patients.

The steering board discussed results from the National Diabetes Audit (NDA) and revealed we are still not completing sufficient numbers of foot checks and sometimes not recording the risk score. Some further work to raise our numbers is needed.

[Back to top](#)

16 Elective Care

The Elective Care Work Stream met last week. Cancer performance was reviewed. Ipswich Hospital did not meet the operating standard for a number of areas in January, including 62 day from GP referral. It was acknowledged that the Trust's cancer performance had previously been good.

[Back to top](#)

IT NEWS

17 WiFi in GP Surgeries

Public Wifi to be delivered to 95% of surgeries in Suffolk by **Thursday 31 May**. Staff Wifi will follow and will be complete by **Tuesday 31 July**. Connectivity and public access will be delivered by Sky Business using 'TheCloud' public WiFi infrastructure and staff access will be delivered by NEL. Please click on the links below for more information:

- [Primary Care WiFi – Support Information](#)
- [Primary Care WiFi – Practice Information](#)

If you have any further questions, please contact:

Paul Cook, GPITSeniorProjectManager (E: paul.cook@suffolk.nhs.uk T: 01473770222).

[Back to top](#)

EDUCATION & TRAINING

18 Domestic Abuse Training

Due to demand, Suffolk County Council is running another Dynamics of Domestic Abuse and DASH multi-agency risk assessment training on Monday 30 April.

This one-day multi-agency training aims to raise awareness of the identification and support processes of domestic abuse and the impact upon victims and children. It will enable practitioners to be able to understand the issues and support processes available to children and families subjected to domestic abuse across all cultures and religions and families. It will also enable practitioners to complete DASH Risk Assessments and understand the MARAC process.

Training is free for those working with children, young people, families & communities in Ipswich.

[Click here](#) for more information. To book your place, please go to Suffolk CPD online www.suffolkcpd.co.uk or call 01473 260464.

[Back to top](#)

19 CEPN (Community Education Provider Networks)

Ipswich & East and West Suffolk CCGs are working together with representatives from primary and community care services and training providers to address workforce and workload challenges to ensure that we have the right number of health and care professionals with the right skills to meet the evolving needs of local people.

Please follow the link to [CEPN Training Hub Newsletter Issue 27](#).

If you would like to sign-up to the newsletter, have any training queries or suggestions, or would like to join the CEPN Steering Group in your CCG area please email CEPN@suffolkch.nhs.uk.

[Back to top](#)

CONTACT

- 20** Your views and feedback are very much appreciated. If you have any comments, suggestions or contributions for inclusion in The Weekly Inbox, [please email us](#).

If you are not currently on the regular distribution list for the Weekly Inbox but would like to be, you can [sign up here](#).

For queries relating to contracts, please email IESCCG_gp-contract-queries@nhs.net with **Contracts** in the subject line.



Safeguarding Children is Everyone's Responsibility: news, guidance and resources can be found on the [CCG's Safeguarding Children webpage](#).

- [Bookmark the CCG website](#)
- [Latest news from the CCG](#)
- [Who's who in the Clinical Executive](#)
- [Useful links to NHS and other websites](#)
- [Ipswich and East Suffolk Falls Directory](#)
- [Map of Medicine Guidance and Pathway Videos](#)
- [Download Digital Campaign Resources](#)
- [NHS England](#)
- [Ipswich Hospital website - GP section](#)



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[Back to top](#)

DID YOU KNOW...?

21 Ipswich Sickle Cell Society

Do you have sickle cell disease or sickle cell trait? Are you caring for someone affected by sickle cell? Would you like to meet others who are affected or want more information? Do you want support to improve your quality of life? Then come along to our support group:

Date: Tuesday 27 March

Time: 6.00 – 7.30 p.m.

Venue: University of Suffolk, The Atrium Building (opposite the Waterfront building), Long St, Ipswich IP4 1LQ

For more information email sicklecellsuffolk@yahoo.com or ring 07845 925 756.

[Back to top](#)