



Weekly Inbox

13 AUG 2018 Issue 284

YOUR WEEKLY INBOX

The Weekly Inbox is produced by the Ipswich and East Suffolk Clinical Commissioning Group for circulation in your practice, to provide you with essential clinical guidance and useful support.

The key below indicates the intended audience of each article:

GP: GPs

PM: Practice Manager

Ad: Administrative staff (including medical secretaries, receptionists)

PN: Nurses (including HCAs, Practice Nurses, ANPs)

Oth: Other clinicians (including ECP, Pharmacists)

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CHART OF THE WEEK

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FOR ACTION

OC GP PM Ad PN

1 Paper Switch Off – London Hospitals

The Standard Contract for 2018/19 requires the full use of the NHS e-Referral Service for all consultant led first outpatient appointments. From 1 October 2018, providers will no longer be paid for activity which results from referrals made other than through the NHS e-Referral Service.

In readiness for the contract change, the specialist trusts in London wish to inform CCGs and GPs of the dates from which they will not accept referrals that are not made through e-RS. Click [here](#).

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4 HIV Support Survey

Due to central government cuts to public health funding, as well as changing needs among the population, the social care support service for people living with HIV has been closed. Currently the process is being looked at to see how best support those living with HIV, in a way that is sustainable and promotes healthy ageing and independence.

It is key to understand the presenting needs of people with HIV attending primary care, whether there is any specific support in primary care, if there is anything that can be done to support primary care in delivering their services to people with HIV, and also get a feel for where gaps lie in the system.

The survey is 5 questions and aims to map the level of support available across the Suffolk system for people living with HIV.

Please find the survey [here](#), to be completed **by Friday 24th August**.

Please contact [Sharna Allen](#) with any questions.

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FOR INFORMATION

OC GP PM Ad PN

5 Safeguarding Contacts for Primary Care

The adult safeguarding team has just recruited two new safeguarding nurses who will be available for support and advice for primary care. Their new contact details will follow shortly.

If you need to contact the adult safeguarding team please contact:

Bea Francis - PA to Christine Hodby and Senior Business Support to Adult Safeguarding tel: 01473 770298

Christine Hodby - Designated Nurse For Adult Safeguarding, Lead for Prevent, Lead for MCA/DOLS, LeDeR LAC.tel: 07946 603772 or email: IESCCG.AdultSafeguarding@nhs.net

The children's safeguarding team are in the process of recruiting into the current vacancy, the appointee will be responsible for safeguarding children advice and support to primary care.

In the interim the Designated Nurses for safeguarding children can be contacted via:

Caroline Pyrozuk - Business Administrator for Designated Professionals Team Safeguarding Children and LAC tel: 01473 264357

Cindie Dunkling Designated Nurse tel: 07985 315114

Caroline Holt Designated Nurse tel: 07958 362074

or email: WSCCG.suffolksafeguardingchildren@nhs.net

Jointly, the adult and children's team will now be offering bespoke training for GP's via events across the county starting in November.

This will include MCA/DOLS and WRAP. Dates will be put on across the year and will be advertised shortly.

Level 3 on line training can be accessed [here](#).

Both the adult and children's team will continue to produce their monthly safeguarding bulletins.

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6 Trusted Assessment

Trusted Assessment is one of the 8 change areas of the [High Impact Change model](#). It:

- is an agreed process for assessment information to be shared across all health and social care organisations, supported by information governance and a policy.
- allows appropriate parts of an individual's health or social care record to be retrieved, viewed, added to and used by any member of staff directly involved in a person's care, no matter which organisation or IT system the data was originally recorded by. This is supported by the ongoing work to inform patients on the requirement to make a decision about sharing their health record.
- enables members of staff to trust and use the information from another professional's assessment, reducing duplication and avoiding the need for individuals to repeat themselves at each assessment.

The potential benefits of Trusted Assessment are:

- reducing the need for people to provide basic historical information more than once, allowing a greater focus on the current episode or incident;
- avoiding the need for individuals to repeat themselves at each assessment;
- reducing administrative tasks for staff, enabling them to focus on treatment and re-enablement;
- reduced waiting times for contacts with a more flexible, informed and responsive workforce.

To support the [Trusted Assessment process](#), a [Data Privacy Impact Assessment](#) has been signed off by information governance leads from each organisation. A policy supporting the east and west Suffolk health and care system to work within the boundaries of Trusted Assessment has also been approved. Both of these documents have been circulated to the LMC and copies are accessible here, via the links above, for your information.

Trusted Assessor – this is a specific role still in development; supported by the Trusted Assessment model, focussing initially on two main areas:

- (In healthcare) somebody assessing on behalf of, and with the permission of, the acute hospital and a care home (residential and nursing) to facilitate speedy and safe transfer from hospital to the home.
- (In social care) somebody who has attained the skills and knowledge to competently assess for and prescribe appropriate equipment or other solutions to support and individual's independence and capacity to self-care.

You will hear more about Trusted Assessment as the project is rolled out across Suffolk. In the meantime, please continue to encourage your patients to make a decision on sharing their health record, which will support delivery of the project.

Should you have any queries, please do not hesitate to contact robert.chandler@ipswichandeastsuffolkccg.nhs.uk (Ipswich and east Suffolk) or chris.barlow@suffolkch.nhs.uk (west Suffolk).

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7 Primary Care Leadership Collaboratives

Are you passionate about improving primary or dental care? Are you already working to increase the quality of the care delivered across your wider area? Do you want support to develop your initiative and at the same time to develop your skills as a leader in healthcare?

We are looking for trios of experienced GPs, practice managers, primary care nurses or other clinicians to take part in our new Primary Care Leadership Collaborative programme. Working as a group of three from your practice, Federation or CCG within your local strategic transformation plan (STP) footprint, this funded course will empower you to enable innovation and service transformation. In addition to leadership development sessions with a mix of group work and input from senior colleagues from the NHS and universities, participants will be able to access individual coaching and other resources through the NHS Leadership Academy and the Eastern Academic Health Science Network (AHSN).

For more details please visit <https://hee.nhs.uk/hee-your-area/east-england/our-work/attracting-developing-our-workforce/multi-professional-workforce/primary-care/career-support>

Applications for third cohort closes on 13 September.

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11 Local vacancies

Please click the above link to see the current local GP and practice staff vacancies. New jobs have been added this week.

If you have a vacancy to advertise here and on our website, please contact [Stuart Graham](#).

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EDUCATION & TRAINING

19 Spirometry Training Options - Reminder

The Primary care and Community care Training Hub (PACT) are arranging **FREE** spirometry courses for all Ipswich and East Suffolk CCG practices. The course is open to nurses, HCAs and GPs over the next three years.

There are three training options as set out within the EOI document. It is important for you to carefully consider which option is best suited to your clinical practice.

- Performing Spirometry (4 month course, 2 study days and e-learning)
- Performing & Interpreting Spirometry (6 month course, 2 study days and e-learning)
- Interpretation of Spirometry (One-day practical workshop)

You will need approval from your practice to undertake the course(s) as they involve several months of study.

If you are interested, please complete the [Expression of Interest form](#) and return to PACT@suffolkch.nhs.uk as soon as possible.

Closing date for EOI is **24 August**.

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20 GP Skills Training

Please note details in our [PACT Training Hub newsletter](#) of GP Skills Training events on Telephone Consultation, Unexplained Medical Symptoms, Patient Behaviour Change and Shared Decision Making, which are due to be held in Bury St Edmunds, Colchester and Ipswich from October 2018 to May 2019.

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OC GP PM Ad PN

21 Endocrinology in Primary Care

Our next education afternoon at Trinity Park will be on Thursday 13 September where the main clinical lecture will focus on *Endocrinology in primary care* with Dr Duncan Fowler, consultant from Ipswich Hospital. There will also be development workshops on prescribing, colorectal FIT testing and winter planning. A care home peer to peer meeting and the annual members meeting will also be taking place during the afternoon.

[View Flyer](#) for more details; please let [Shelley Mitchell](#) know if you will be attending.

For Nurses, an immunisation update has been arranged for practice nurses at Best Western Ipswich Hotel, Copdock – please visit www.miltongateway.com to book your free place.

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22 PACT (Primary Care And Community Care Training Hub)

Ipswich & East and West Suffolk CCGs are working together with representatives from primary and community care services and training providers to address workforce and workload challenges to ensure that we have the right number of health and care professionals with the right skills to meet the evolving needs of local people.

Please follow the link to [PACT Training Hub Newsletter Issue 44](#).

If you would like to sign-up to the newsletter or have any training queries or suggestions, please email PACT@suffolkch.nhs.uk.

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CONTACT

23 Your views and feedback are very much appreciated. If you have any comments, suggestions or contributions for inclusion in The Weekly Inbox, [please email us](#).

If you are not currently on the regular distribution list for the Weekly Inbox but would like to be, you can [sign up here](#).

For queries relating to contracts, please email IESCCG.gp-contract-queries@nhs.net with **Contracts** in the subject line.



Safeguarding Children is Everyone's Responsibility: news, guidance and resources can be found on the [CCG's Safeguarding Children webpage](#).

- [Bookmark the CCG website](#)
- [Latest news from the CCG](#)
- [Who's who in the Clinical Executive](#)
- [Useful links to NHS and other websites](#)
- [Ipswich and East Suffolk Falls Directory](#)
- [Referrals, Briefings and Pathways](#)
- [Download Digital Campaign Resources](#)
- [NHS England](#)



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DID YOU KNOW...?

24 CYCLE TO WORK DAY – WEDS AUGUST 15th 2018

Cycle to Work Day is the UK's biggest cycle commuting event. Every year since 2012 thousands of enthusiastic riders hit the streets to celebrate everyday cycling. All you need to take part is a bike – new or old – and the desire to ride. Click [here](#) for more details.



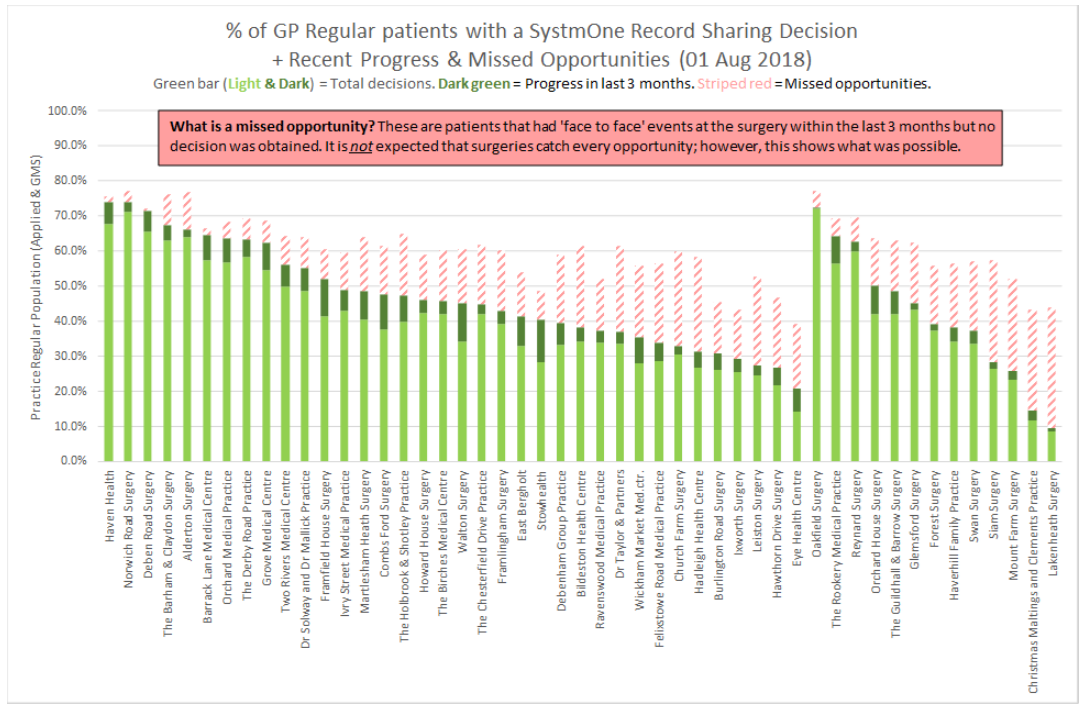
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CHART OF THE WEEK

25 We are often asked for more comparative information to enable practices to know where they stand on a variety of indicators in comparison with other practices. Therefore, we publish a chart every week on a variety of topics.

Please [let us know](#) if there are any topics that you would find it useful for us to cover.

This week we are looking at: The % of GP Regular Patients with a SystmOne Record Sharing Decision + Recent Progress & Missed Opportunities (01 Aug 2018).



[Click on chart to enlarge](#)

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