



Weekly Inbox

17 DEC 2018 Issue 302

YOUR WEEKLY INBOX

The Weekly Inbox is produced by the Ipswich and East Suffolk Clinical Commissioning Group for circulation in your practice, to provide you with essential clinical guidance and useful support.

The key below indicates the intended audience of each article:

- GP:** GPs
- PM:** Practice Manager
- Ad:** Administrative staff (including medical secretaries, receptionists)
- PN:** Nurses (including HCAs, Practice Nurses, ANPs)
- OC:** Other clinicians (including ECP, Pharmacists)

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FOR ACTION

OC GP PM Ad PN

1 Counter Fraud Alert – GP Practice Invoice Fraud Alert

It has been brought to our attention that a number of GP Practices have been targeted by Invoice Fraud scams. The fraudster’s aim is to trick unsuspecting GP Practices into paying fake invoices for goods neither ordered nor received. The fake invoices can be for a variety of goods and are designed to appear genuine, often including company logos, invoice and VAT numbers and contact details. They may also demand payment immediately or claim to be overdue. Read what action to take [here](#).

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OC GP PM Ad PN

2 Young Carer/Young Adult Carer Survey

Please click [here](#) for the link to the Young Carers and Young Adult Carers Survey.

Please distribute to any Young Carers / Young Adult Carers you know of. The deadline is 31 December 2018. Thank you.

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FOR INFORMATION

OC GP PM Ad PN

3 How Health Care Professionals can Access the 111 Service

Dial 111, you will hear the following message:
Thank you for calling NHS 111, press 9 to continue

Immediately after you have pressed 9, press ‘*’; this will give you access to the health care professional sub-menu and you will hear the following message:
Press 5 if you are ambulance crew
Press 6 if you are calling from a care home
Or press 7 if you are any other health care professional

You will hear the following message:
This service is for healthcare professionals only. Please hold while your call is transferred

If no ‘*’ is entered, the call will continue to be connected to the standard NHS 111 service after a short pause.

Once connected you will be asked to confirm who you are and provide the patient’s demographic information before being asked a set of questions that will help the CAS to decide on the level of priority and the most appropriate person to call back.

The infographic can be downloaded [here](#).

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OC GP PM Ad PN

4 Red Flag Tool to Support those working with MND Patients and Families

Motor neurone disease (MND) is a progressive and ultimately fatal disease that results in degeneration of the motor neurones, or nerves, in the brain and spinal cord. The MND Association in partnership with the Royal College of General Practitioners have developed a Red Flag Tool to support GPs in their work with MND patients and families. A link to the complete revised guide entitled - MND: a guide for GPs and primary care teams which has received endorsement from the Royal College of General Practitioners is also included below.

Click [here](#) for Red Flag Diagnosis Tool.

Click [here](#) for Guide for GPs and Primary Care Teams.

The Association also has 2 online modules on the RCGP CPD website which you can be found [here](#).

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5 MSK Service Info – Allied Health Professionals Suffolk

Allied Health Professionals Suffolk work with Ipswich Hospital and the Suffolk CCGs to provide Musculoskeletal Physiotherapy, the East Suffolk Musculoskeletal Clinical Assessment Service (MCAS) and Back and Neck Service (BaNS).

Physiotherapy is most easily accessed by patients by the online self-referral service at www.ahpsuffolk.co.uk/referral; patients are sent advice within 24 hours of referral and are normally seen within 4 weeks. Patients do not need to have seen their GP surgery before referring, saving valuable appointments. Specialist services (MCAS and BANS) are easily accessed via the Single Point of Referral. Patients are also escalated from the MSK outpatient physiotherapists.

For more information on where and how our clinics run visit www.ahpsuffolk.co.uk and follow us [@ahpsuffolk](https://twitter.com/ahpsuffolk) on Twitter.

To order more referral cards please email your order to ahpsuffolk.cards@nhs.net.

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6 Local Vacancies

Please click the above link to see the current local GP and practice staff vacancies. New jobs have been added this week.

If you have a vacancy to advertise here and on our website, please contact [Stuart Graham](#).

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CLINICAL OVERSIGHT GROUP NEWS

7 Clinical Oversight Group News

NICE News and **Update for Primary Care** - are published monthly and can be found [here](#).

NICE Consultation - click [here](#).

NHS England Consultation - click [here](#).

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EDUCATION & TRAINING

8 Training and Education Event Feedback

Thank you to those of you who attended the education and development event at Trinity Park last Wednesday, which we hope you found useful. Your feedback is important to us and helps us with the planning of future events. If you've not already done so, please take a couple of minutes to complete the [Clinical Training and Education Evaluation Form](#). Once we have received your feedback, we can issue you a certificate of attendance if requested. Many thanks.

The slides from the speed-dates and lecture are available online.

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9 Mental Health and Emotional Wellbeing Education Sessions

Coming in 2019 – a series of FREE educational evenings on mental health and emotional wellbeing designed for primary care practitioners in Ipswich and east Suffolk. Includes dinner, 6.45pm for 7.30pm – 9.30pm.

Topics will include children and young people, personality disorder, psychosis, depression and anxiety, learning disabilities, consultation skills, Dementia, Drugs & Alcohol Dependence and substance misuse and more.

Please look out for more information in the coming weeks. In the meantime, save the dates for your diary: Thurs 7 February, Wed 6 March, Tues 2 April, Tues 7 May. Please see [flyer](#) or contact [Sheri Probert](#) for more details.

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10 Diabetes Training

The Diabetes Update for Registered Nurses workshop will take place on 18 February 2019 in Ipswich.

- **Diabetes Update for Registered Nurses £65pp:**
<https://www.duetdiabetes.co.uk/open-workshop-durn> – 18 February 2019: Allstar Training, River Barn, Peninsular Business Centre, Wherstead, IP9 2BB

All of the **Diabetic Foot Screening** workshops currently scheduled are already half full so we would advise anyone potentially interested in attending to book places sooner rather than later!

The [flyer](#) also details our other open workshops currently scheduled for 2019 across Suffolk. More dates will be arranged in the coming weeks. More details regarding all our workshops, including the content, can be found on the [website](#).

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11 RCGP – Annual Symposium 2019 – Save the Date!

Date - Wednesday 19 June 2019

Time - 09:30-17:30 & 17:30-21:30 (music recital and dinner)

Venue - University of Suffolk, The Waterfront, Ipswich

For further information click [here](#) and [here](#).

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12 PACT (Primary care and Community care Training Hub)



Ipswich & East Suffolk CCG are working together with neighbouring CCGs, representatives from primary and community care services and training providers to address workforce and workload challenges to ensure that we have the right number of health and care professionals with the right skills to meet the evolving needs of local people.

Please follow the link to [PACT Training Hub Newsletter Issue 62](#).

If you would like to sign-up to the newsletter or have any training queries or suggestions, please email PACT@suffolkch.nhs.uk.

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CONTACT

13 Your views and feedback are very much appreciated. If you have any comments, suggestions or contributions for inclusion in The Weekly Inbox, [please email us](#).

If you are not currently on the regular distribution list for the Weekly Inbox but would like to be, you can [sign up here](#).

For queries relating to contracts, please email IESCCG.gp-contract-queries@nhs.net with **Contracts** in the subject line.



Safeguarding Children is Everyone's Responsibility: news, guidance and resources can be found on the [CCG's Safeguarding Children webpage](#).

Please follow the link for **Safeguarding Adult** information [CCGs Safeguarding Adult webpage](#) and click [here](#) for local information

- [Bookmark the CCG website](#)
- [Latest news from the CCG](#)
- [Who's who in the Clinical Executive](#)
- [Useful links to NHS and other websites](#)
- [Ipswich and East Suffolk Falls Directory](#)
- [Referrals, Briefings and Pathways](#)
- [Download Digital Campaign Resources](#)
- [NHS England](#)



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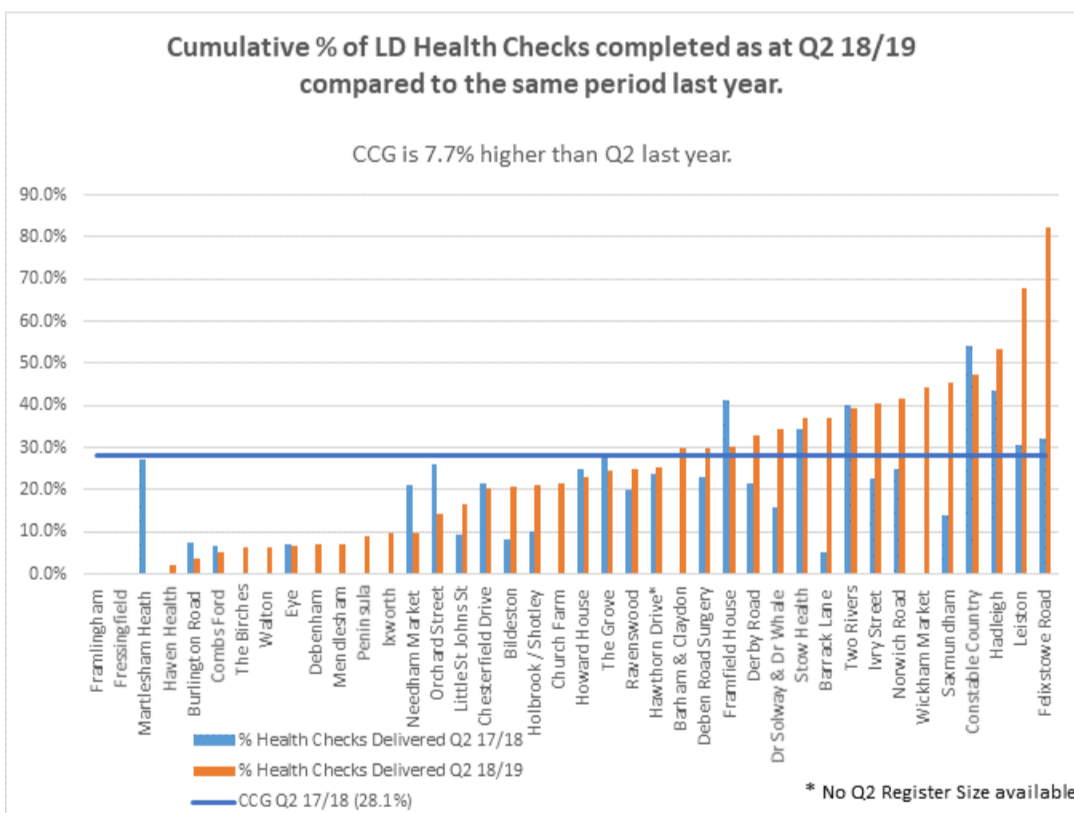
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CHART OF THE WEEK

14 We are often asked for more comparative information to enable practices to know where they stand on a variety of indicators in comparison with other practices. Therefore, we publish a chart every week on a variety of topics.

Please [let us know](#) if there are any topics that you would find it useful for us to cover.

This week we are looking at Cumulative percentage of LD Health Checks completed as at Q2 18/19 compared to the same period last year.



[Click on chart to enlarge](#)

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