



# Weekly Inbox

19 NOV 2018 Issue 298

## YOUR WEEKLY INBOX

The Weekly Inbox is produced by the Ipswich and East Suffolk Clinical Commissioning Group for circulation in your practice, to provide you with essential clinical guidance and useful support.

The key below indicates the intended audience of each article:

- GP: GPs**
- PM: Practice Manager**
- Ad: Administrative staff (including medical secretaries, receptionists)**
- PN: Nurses (including HCAs, Practice Nurses, ANPs)**
- OC: Other clinicians (including ECP, Pharmacists)**

<b>FOR ACTION</b>	<b>EDUCATION &amp; TRAINING</b>
1. <a href="#">Care Navigators Forum – Wed 12 December 2018</a>	4. <a href="#">Feedback Request – 15 November 2018</a>
<b>FOR INFORMATION</b>	<b>CONTACTS and USEFUL LINKS</b>
2. <a href="#">E-Learning Fault – Infection Control Course</a>	6. <a href="#">Contact us</a>
3. <a href="#">Local vacancies</a>	<b>CHART OF THE WEEK</b>
	7. <a href="#">Chart of the Week: Summary Care Records</a>

## FOR ACTION

PM Ad

### 1 Care Navigators Forum – Wednesday 12 December

One or two Care Navigators from each Practice are invited to Trinity Park, Felixstowe Road, Ipswich, for lunch from 1:30pm on Wednesday 12 December 2018 to attend the Care Navigators Forum from 2pm to 4:30pm.

The forum is being set up as a way of sharing good practice, keeping updated on developments, training, gaining relevant information particularly around Social Prescribing and the Voluntary Care Sector and how Care Navigators can help practices with demand management within their practice. The forum will also include “train the trainer” so that Care Navigators can train new staff in care navigation within their practice. It is expected that the same Care Navigator(s) will attend each time. The forums are being held quarterly.

The first forum includes Make Every Contact Count training from OneLife Suffolk – further information can be found [here](#).

Please forward the names of Care Navigators attending to [Karen Ghosh](#) as soon as possible. Please also continue to forward the names of your Care Navigator Champions too (to Karen) if you have not already done so.

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## FOR INFORMATION

OC GP PM Ad PN

### 2 E-Learning Fault: Infection Control Course

There is currently a problem with the infection prevention and control course on the e-learning portal. Skills for Health programmers are trying to resolve the issue. We will contact you once this issue has been resolved.

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OC GP PM Ad PN

### 3 [Local Vacancies](#)

Please click the above link to see the current local GP and practice staff vacancies. New jobs have been added this week.

If you have a vacancy to advertise here and on our website, please contact [Stuart Graham](#).

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## EDUCATION & TRAINING

OC GP PM Ad PN

### 4 Feedback Request 15 November 2018 Education and Development

Thank you to those of you who attended the urology education and INT development event at Trinity Park on Thursday, which we hope you found useful. Your feedback is important to us and helps us with planning of future events so if you've not already done so, please take a minute to complete the [Clinical Training and Education Evaluation Form](#). Once we have received your feedback, we can issue you a certificate of attendance if you request one. Many thanks for your time.

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The presentations from both Anna Crispe and George Yardy's presentations are available to download from the [CCG website](#).

### 5 PACT (Primary Care And Community Care Training Hub)

Ipswich & East and West Suffolk CCGs are working together with representatives from primary and community care services and training providers to address workforce and workload challenges to ensure that we have the right number of health and care professionals with the right skills to meet the evolving needs of local people.

Please follow the link to [PACT Training Hub Newsletter Issue 58](#).

If you would like to sign-up to the newsletter or have any training queries or suggestions, please email [PACT@suffolkch.nhs.uk](mailto:PACT@suffolkch.nhs.uk).

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## CONTACT

- 6 Your views and feedback are very much appreciated. If you have any comments, suggestions or contributions for inclusion in The Weekly Inbox, [please email us](#).

If you are not currently on the regular distribution list for the Weekly Inbox but would like to be, you can [sign up here](#), including your job role and where you are based in the email.

For queries relating to contracts, please email [IESCCG.gp-contract-queries@nhs.net](mailto:IESCCG.gp-contract-queries@nhs.net) with **Contracts** in the subject line.



**Safeguarding Children is Everyone's Responsibility:** news, guidance and resources can be found on the [CCG's Safeguarding Children webpage](#).

Please follow the link for **Safeguarding Adult** information [CCGs Safeguarding Adult webpage](#) and click [here](#) for local information.

- [Bookmark the CCG website](#)
- [Useful links to NHS and other websites](#)
- [Ipswich and East Suffolk Falls Directory](#)
- [Referrals, Briefings and Pathways](#)
- [Download Digital Campaign Resources](#)
- [NHS England](#)



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## CHART OF THE WEEK

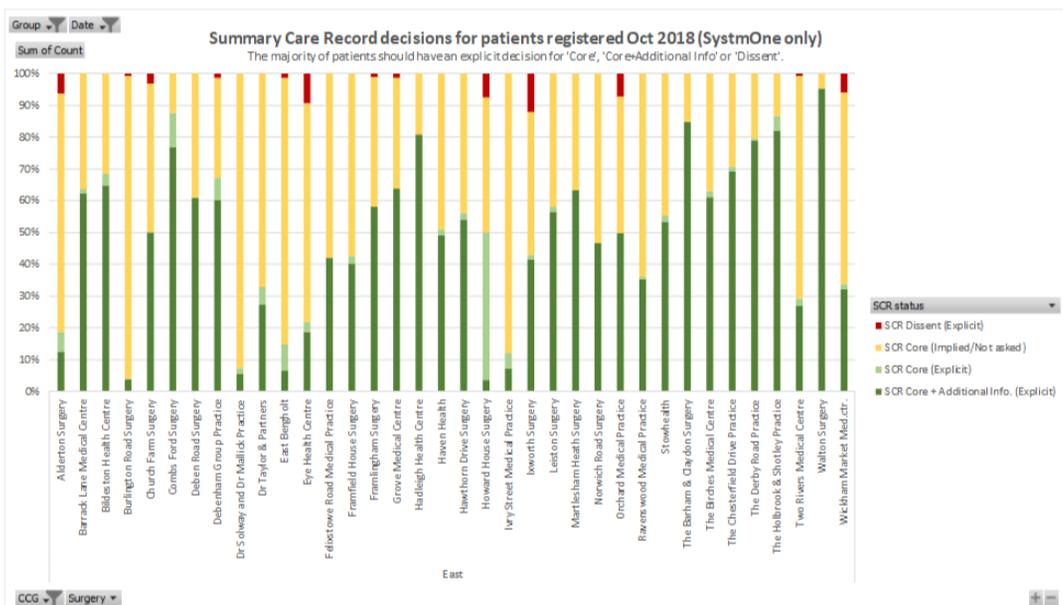
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We are often asked for more comparative information to enable practices to know where they stand on a variety of indicators in comparison with other practices. Therefore, we publish a chart every week on a variety of topics.

Please [let us know](#) if there are any topics that you would find it useful for us to cover.

This week we are looking at Summary Care Record decisions for patients registered Oct 2018 (SystmOne only).

Clinical reports to identify patients without SCR decisions can be found within SystmOne in **Suffolk GPs > Sharing Data**.



[Click on chart to enlarge](#)

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