AGENDA

1400  1. Apologies for Absence  

1402  2. Declarations of Interest and hospitality and gifts  

1404  3. Minutes of Previous Meeting  


1410  5. Annual Review of Terms of Reference  

1415  6. General Update  

1420  7. Primary Care Contracts and Performance Report  

1430  8. Primary Care Delegated Commissioning – Finance Report  

1440  9. Care Quality Commission (CQC)  

1447  10. Annual Plan of Work  

Chair

All

Maddie Baker-Woods (IESCCG PCCC 20-11)

Maddie Baker-Woods

Caroline Procter (IESCCG PCCC 20-12)

Jane Payling (IESCCG PCCC 20-13)

Claire Pemberton (IESCCG PCCC 20-14)
11. Date and Time of next meeting
2.00pm – 4.00pm, Tuesday, 25 August 2020, Frink Room, Endeavour House, 8 Russell Road, Ipswich, Suffolk.

12. Questions from the public – 10 minutes

(See above)
Meeting of the Ipswich and East Suffolk CCG Primary Care Commissioning Committee held on Tuesday 26 November 2019, in public, at Two Rivers Medical Centre, 30 Woodbridge Road East, Ipswich, Suffolk

PRESENT:
Steve Chicken Lay Member (Vice Chair)
Maddie Baker-Woods Chief Operating Officer
Ameeta Bhagwat Head of Financial Planning and Management Accounts
Dr Lorna Kerr Secondary Care Doctor
Graham Leaf Lay Member for Governance
Wendy Cooper NHS England Representative
Simon Jones Local Medical Committee (Part)
Stuart Quinton Suffolk Primary Care Contracts Manager, NHS England
Dr Mark Shenton CCG Chair

IN ATTENDANCE:
David Brown Deputy Chief Operating Officer
Jo Mael Corporate Governance Officer
Daniel Turner Estates Development Manager (Part)

19/69 APOLOGIES FOR ABSENCE

Apologies for absence were noted from;

Ed Garratt, Chief Officer
Amanda Lyes, Director of Corporate Services and System Infrastructure
Irene Macdonald, Lay Member: Patient and Public Involvement
Jane Payling, Director of Finance
Cllr James Reeder, Health and Wellbeing Board
Andy Yacoub, Healthwatch

19/70 DECLARATIONS OF INTEREST

Dr Mark Shenton declared an interest in the agenda as holder of a Personal Medical Services (PMS) contract.

19/71 MINUTES OF THE PREVIOUS MEETING

The minutes of an Ipswich and East Suffolk CCG Primary Care Commissioning Committee meeting held on 22 October 2019 were approved as a correct record.

19/72 MATTERS ARISING AND REVIEW OF OUTSTANDING ACTIONS

There were no matters arising and the action log was reviewed and updated.
19/73 GENERAL UPDATE

The Chief Operating Officer advised that there were no items to report other than those already covered by agenda items.

19/74 SERVICE CHARGE POLICY

The Committee was in receipt of a report which provided an overview of the recent service charge policy which had been developed and released by NHS England as part of its update of the ‘Primary Medical Care Policy Guidance Manual’.

Directions 46 and 47 of ‘The National Health Service (General Medical Services – Premises Costs) Directions 2004 and 2013 (PCDs) enabled GP practices to submit a claim to the Clinical Commissioning Group, for support in the payment of both running and service charge costs associated with their premises for the delivery of their GMS contract. The Directions were quite explicit in respect of the items which a practice could not seek reimbursement and those fell within one of the following four categories:

i. Fuel and electricity charges;
ii. Insurance costs;
iii. Costs of internal or external repairs; and
iv. Building and grounds maintenance costs.

Whilst any costs deemed to fall within one of the above categories must be excluded from a claim for financial assistance, other costs associated with the running of the premises could be submitted to the CCG under a claim for financial assistance. Where a claim was submitted, the CCG must consider it and, in appropriate cases, having regard to its budgetary targets, grant the application.

Applications for reimbursement of costs would be associated with practices which were within shared multi tenanted buildings as they were likely to be incurring costs beyond those listed above (i-iv).

In addition whilst some Directions within the PCDs prescribed a time limit within which a claim must be submitted, Directions 46 and 47 did not. Therefore Directions 58 (for claims under the 2004 Directions) and 53 (for claims under the 2013 Directions) applied, which allowed a practice to submit a claim for up to six years back dated reimbursement.

Whilst the provision for reimbursement had been within the PCDs since at least 2004, it did not appear that practices had taken the opportunity to seek assistance with such costs until very recently. Similarly, NHS England had only published guidance via the form of the service charge policy in 2019.

The report went on to outline the policy detail which included the responsibilities of commissioners, GP contractors and landlords/leaseholders; together with information in respect of eligibility and financial assessment.

Points highlighted during discussion included:

- The Committee was informed that national benchmarking data was available from 2016/17 and it was not yet known if that data was to be updated.
- Having noted that practices were able to seek six year reimbursement, the Committee was reassured that NHS England would subsidise any period that was previous to the commencement of delegated commissioning by the CCG.
- The Committee was informed that, whilst today’s report was only applicable to the service
charge policy, other work was underway with regard to exploring agreements with landlords and lease renewals.

- Although the need to assess the financial implications was highlighted, it was recognised that the opportunity for practices to claim had been present since 2004 as part of the (General Medical Services – Premises Costs) Directions.
- The service charge policy was an NHS England policy that the CCG was being asked to adopt. It was not a regulation. The policy had been produced by NHS England in conjunction with the London Local Medical Committee.
- In response to questioning, the Committee was informed that the CCG was not aware of any appeals having been made nationally.
- The need to develop a framework for application of the policy was highlighted.

After consideration, the **Committee subsequently approved** implementation of the service charge policy across Ipswich and East Suffolk, **subject to** development of a framework for use in application of the policy, and an assessment of any future financial liability.

(Daniel Turner left the meeting)

**19/75 PRIMARY CARE CONTRACTS AND PERFORMANCE**

The Committee was in receipt of a report which provided an update on contractual and performance related matters in respect of GP Practices, together with actions taken.

The report provided information and outlined ongoing actions in respect of the following areas:

- Primary Care Networks
- Winter Local Enhanced Services
- Prescribing and medicines management
- Learning Disabilities (LD) health checks
- Severe mental illness physical health checks
- Dementia
- Quality Outcomes Framework reporting

Key points highlighted during discussion included:

- Primary Care Networks (PCNs) were building momentum and were beginning to explore options to best utilise the PCN Development Funds.
- Three PCNs have been selected to work on a population Health Management programme with Optum and NECS (North East Commissioning Support unit).
- The prescribing budget was overspent due to increased costs associated to CATE M and No Cheaper Stock Obtainable (NCSO).
- Dementia performance was currently at 66.9% against a target of 66.7%.
- How ‘good’ performance might be maintained by practices and financially supported when accepting the challenges of local enhanced services and direct enhanced services, was questioned. It was highlighted that, to date, no reasonable funding requests from practices or primary care networks had been turned down.

The Committee noted the content of the report.

**19/76 PRIMARY CARE NETWORKS – DEVELOPMENT FUNDS**

The Committee was in receipt of a report which provided an update on Primary Care Network (PCN) development funds.

Implementation of the NHS Long Term Plan required the development of effective Primary
Care Networks (PCNs). To help all PCNs mature and thrive, every Integrated Care System (ICS) needed to put high quality support in place.

The report set out NHS England’s ambitions and expectations for PCNs. The CCG had £309,600 available to enable the ambition of each PCN. Although the funding was recurrent future allocation year on year remained unclear.

The criteria to spend the funding was set out in the PCN development support – Guidance and Prospectus developed by NHS England. It had been designed to help a PCN progress against the maturity matrix.

Funds should be spent in line with the NHS England prospectus and could be used for:
- PCNs to prepare for the 20/21 service specifications
- Backfill of clinical time
- Training and organizational development
- A local project or priority area
- Supporting the 6 domains of the maturity matrix

Funds should not be used for:
- Business as usual
- Things already funded by CCG or the GP contract
- Non PCN related
- Non transformation.

Section 3 of the report set out PCN development fund proposals.

The small number of proposals received, particularly in respect of Ipswich, was highlighted as a concern. The Committee was informed that additional proposals had been received since publication of the report.

The Committee noted the content of the report.

19/77 PRIMARY CARE DELEGATED COMMISSIONING – FINANCE REPORT

The Committee was provided with an overview of the Primary Care Delegated Commissioning Budget at month seven.

At the end of month seven, the GP Delegated Budget spend was £523k over spent. Key variances were detailed in paragraph 2.1 of the report.

In month seven the CCG had identified the following additional opportunities amounting to £1,164k:
- Underspend on PCN roles reimbursement.
- Underperformance on the 19/20 GP+ contract.
- Remaining prior year benefit relating to GPFV Access funding had been transferred to Primary Care Contingency.

The contingency would be primarily used to offset the forecast overspend in the Primary Care Delegated Commissioning budget.

Other risks not reflected in the above full year forecasts were further increases in rent reimbursement, additional practice management support and an increasing number of claims for locum allowance for parental and sickness absence.

The Committee was reminded that, whilst underspend of the GP+ budget was currently
available for utilisation, that budget was due to transfer to primary care networks from 2020/21. It was also highlighted that the prescribing budget was currently mitigated by pre-year gains that would not be available in future years.

Having emphasized that the budget was 'delegated' from NHS England the need to continue to provide evidence in respect of insufficient funding was recognised.

The Committee noted the financial performance at month seven.

19/78 ANNUAL PLAN OF WORK

The Committee reviewed its annual plan of work and noted that it would be updated in line with today's discussions.

19/79 DATE OF NEXT MEETING

The next meeting was scheduled to take place on Tuesday, 25 February 2020 from 2.00pm-4.00pm in the Britten Room, Endeavour House, 8 Russell Road, Ipswich, Suffolk

19/80 QUESTIONS FROM THE PUBLIC

The following questions were received;

1) In respect of the new GP contract, it was questioned what conditions or exceptional circumstances would need to be identified to facilitate home visits for those patients with ME who might find it difficult to access primary care centres and secondary care services.

   It was explained that proposals in respect of home visits had come from a British Medical Association (BMA) conference and had, as yet, not been negotiated into the GP contract. It was anticipated that there would remain a need for home visits whether by a GP or other health professional.

2) It was queried how the Alliance developed secondary care paediatric services; whether there was sign up to the co-production of services; and what oversight and scrutiny was in place to ensure work was carried out. It was also queried whether assistance might be gained from Healthwatch.

   In response, the Chief Operating Officer agreed to put the questioner in touch with CCG paediatric service leads.
Meeting of the Ipswich and East Suffolk CCG Primary Care Commissioning Committee held on Tuesday 25 February 2020, in public, in the Britten Room, Endeavour House, Ipswich, Suffolk

(The meeting was inquorate)

PRESENT:
Irene Macdonald Lay Member: Patient and Public Involvement (Chair)
Maddie Baker-Woods Chief Operating Officer
Jennifer Kearton Deputy Director of Finance
Dr John Hague GP Clinical Executive Member
Stuart Quinton Suffolk Primary Care Contracts Manager, NHS England

IN ATTENDANCE:
Jo Mael Corporate Governance Officer
Claire Pemberton Head of Primary Care
Caroline Procter Primary Care Commissioning Manager
Julie White Primary Care Development Manager

20/01 APOLOGIES FOR ABSENCE

Apologies for absence were noted from:

Steve Chicken Lay Member
Ed Garratt Chief Executive
Simon Jones Local Medical Committee
Dr Lorna Kerr Secondary Care Doctor
Jane Payling Director of Finance
Cllr James Reeder Health and Wellbeing Board
Dr Mark Shenton CCG Chair
Andy Yacoub Healthwatch

20/02 DECLARATIONS OF INTEREST

No declarations of interest were received.

20/03 MINUTES OF THE PREVIOUS MEETING

As the meeting was inquorate the minutes of an Ipswich and East Suffolk CCG Primary Care Commissioning Committee meeting held on 26 November 2019 would be presented to the next meeting for approval.

20/04 MATTERS ARISING AND REVIEW OF OUTSTANDING ACTIONS
There were no matters arising and the action log was reviewed and updated.

20/05  GENERAL UPDATE

The Chief Operating Officer reported;

- That a primary care response to the corona virus risk was required. Advice to patients was not to attend practices but to call the 111 service in the first instance.
- There was to be discussion across the CCG and Integrated Care System with regard to the updated GP contract in order to identify any potential risk. The updated contract did provide increased flexibility for the workforce.
- The role of primary care in the second Alliance delivery plan was critical and work was ongoing.
- Stuart Quinton was congratulated on becoming NHS England’s Senior Contract Manager across the patch.
- Julie White was thanked for her work on workforce planning across Suffolk.

20/06  ANNUAL REVIEW OF TERMS OF REFERENCE

Those present were in receipt of the Committee terms of reference for annual review. Comments included;

- In light of the move to delegated commissioning, it was questioned whether there was now a need for the CCG’s Commissioning Governance Committee. The Chief Operating Officer advised that such discussion could be incorporated into the forthcoming overall review of governance.
- There was reassurance that the Committee had carried out all of the functions listed within its terms of reference.
- It was reported that NHS England was revising its offer to CCGs in respect of delegated commissioning which might necessitate some minor change to the terms of reference going forward.

Those present noted the terms of reference as appended to the report and that they were likely to be presented again following the governance review.

20/07  PRIMARY CARE CONTRACTS AND PERFORMANCE

Those present were in receipt of a report which provided an update on contractual and performance related matters in respect of GP Practices, together with actions taken.

The report provided information and outlined ongoing actions in respect of the following areas;

- Public Health
- Prescribing and medicines management
- Learning Disabilities (LD) health checks
- Severe mental illness physical health checks
- Dementia
- Primary Care Network Development Funds

Key points highlighted during discussion included;

- It was unlikely that the CCG would meet its severe mental illness physical health checks target at year-end. Work continued to attempt to address the situation.
Learning Disabilities health checks were currently at 51% against a target of 75% and were anticipated to be at approximately 70% at year-end.

The dementia diagnosis rate was 66.1% against a target of 66.7%. Work continued to improve performance.

Flu vaccine uptake had been in line with NHS England targets. A key issue was maternity uptake of the vaccine as although invited to attend many remained reluctant to do so. It was suggested that discussion take place with the Director of Nursing and Maternity Network in an attempt to identify ways to engage with pregnant women.

The Primary Care Commissioning Manager reported that primary care development fund proposals, as agreed by the CCG panel, had been included within the report for ratification. The need to seek to align proposals with primary care network’s maturity matrix was emphasized, together with building ongoing financial plans.

Those present noted the report and, subject to seeking agreement from absent members in order to gain a quorum, ratified the primary care development fund proposals as set out within the report.

20/08 PERSONAL MEDICAL SERVICES (PMS) CONTRACT EXTENSION

The Personal Medical Services (PMS) development framework was re-negotiated on an annual basis. The process took place to reflect changes in annual targets, national requirements which were published in the annual planning framework and other local priorities.

It had been more problematic to progress the new Framework and negotiations with the Local Medical Committee (LMC) as the final Primary Care Network guidance and specifications were still awaited. It was anticipated that those specifications and other elements of the contract would impact upon the remit of the PMS development framework.

As a result, it was being proposed to the LMC that the existing arrangements would be extended by three months to the 30 June 2020.

Whilst aiming to complete by 30 June 2020, those present approved extension of the existing PMS Development Framework for a six month period, subject to seeking agreement from absent members in order to gain a quorum.

20/09 PRIMARY CARE NETWORK – SUMMARY OF NEW CONTRACT

NHS England and NHS Improvement and the BMA had agreed the 2020/21 GP contract deal. The full details of the deal could be found in “Update to the GP contract agreement 2020/21 to 2023/24”

Key changes to the contract were detailed within paragraph 1.2 of the report. Comments included;

- The need to ascertain any impact of the new contract on other areas of the system was emphasized.
- It was felt that the intention of the contract was to seek to align existing staff to primary care networks rather than employing a whole new workforce.
- GPs were to be offered incentive payments to become partners in practices.
- There were to be some changes to the Quality Outcomes Framework.
- Three service specifications were to be introduced from April 2020, a reduction from the seven originally proposed.
- Financial modelling was to take place.
- Further work was required in relation to the care home service specification as the CCG
already had a local service in place.

- The digitisation of Lloyd George notes was required by 2021 and it was recognised that it would require investment.
- There was a need to consider aligned approaches to the new contract across all three CCGs in order to ensure fairness.

Those present noted the update and welcomed a further report setting out any financial implications to its June 2020 meeting.

20/10 PRIMARY CARE DELEGATED COMMISSIONING – FINANCE REPORT

Those present were provided with an overview of the Primary Care Delegated Commissioning Budget at month 10.

At the end of month 10, the GP Delegated Budget spend was £706k over spent. Key variances were detailed in paragraph 2.1 of the report.

Other risks not reflected in the above full year forecasts were further increases in rent reimbursement, additional practice management support and an increasing number of claims for locum allowance for parental and sickness absence.

Those present noted the financial performance at month ten.

20/011 CARE QUALITY COMMISSION (CQC)

The purpose of the report was to inform the Committee about Care Quality Commission (CQC) inspections of Ipswich and East Suffolk GP practices.

The CQC's new way of operating was working well and had eased pressure on the practices. The CQC continued to contact the CCG prior to the practice in order to gather soft intelligence.

The CQC Annual Regulatory Reviews (ARR) since the last report were:-
- Orchard Street Medical Practice – White.
- Ravenswood Medical Practice
- The Barham & Claydon Surgery
- Bildeston Health Centre
- Little St John Street
- Hadleigh Buxford Group Practice
- Burlington Road Surgery

CQC Inspections that had taken place were:-
- Martlesham (revisit) – outcome “Good”
- Hawthorn Drive (revisit) – outcome “Good”
- Mendlesham – outcome to be announced
- Saxmundham (revisit) – outcome “Good”
- Deben Road – outcome to be announced

Future visits planned:-
- Suffolk NHS GP out of hours service – March 2nd, 3rd and 4th

The ARR calls did not trigger a CQC team visit unless there was a concern raised or the practice had demonstrated it was outstanding in an area.

Those present noted the report.

20/012 DELEGATED COMMISSIONING AUDIT
In October 2019, the Ipswich and East Suffolk and West Suffolk CCGs were audited on how the CCGs were discharging their delegated primary care commissioning functions. The objective of the audit was to provide assurance that the Suffolk CCGs had implemented Delegated Commissioning arrangements in accordance with national guidance, taking into account local needs and risks associated with the commissioning of primary care medical services.

The audit was conducted between October and November 2019 using a range of evidence provided from the Primary Care Commissioning Committee minutes and reports, primary care performance dashboards, practice communications, finance and evidence that system and processes were in place. The audit was Suffolk wide, encompassing both CCGs.

The CCGs were notified in January 2019, that RSM had completed its audit had concluded that the overall assurance assessment was 'substantial' which was the highest rating possible.

It was suggested that practices be informed of the outcome of the audit and the Chief Operating Officer agreed to draft a letter.

Those present noted the report.

20/013 WORKFORCE UPDATE

Those present were provided with an update on the work of the Primary Care Development Team in delivering the Suffolk and North East Essex workforce plan and the Suffolk and North East Essex Training Hub and the impact on local workforce.

The NHS Long Term Plan, The GP Contract and the development of Primary Care Networks were all having an impact on the General Practice Workforce. NHS England and Health Education England were channelling resources into the ICS and CCGs to develop the workforce to deliver those strategies.

The whole sector was continuing to face workforce challenges and the establishment of the Local Workforce Advisory Groups provided a platform for collaborative working but the local Training Hub Advisory Groups focussed just on the Primary Care workforce and provided opportunities to implement local initiatives to recruit and retain staff.

The report went on to detail work that was underway.

Workforce continued to be the biggest challenge facing General Practice and the wider health and social care sector but there were increasing opportunities to work collaboratively to increase student placements, embrace apprenticeships, provide career progression and make Suffolk a desirable place to work.

There were dedicated funding streams from NHSE/HEE to support workforce development and that was making an impact on Practices, PCNs and future workforce reports should evidence staff growth and the impact on staff to patent ratios.

In response to questioning it was explained that the GP support hub was hosted by the Suffolk GP Federation and funded by GP development funding.

Those present noted the report.

20/014 REPORT OF DECISION FROM A ‘VIRTUAL’ MEETING HELD ON 29 JANUARY 2020 REGARDING WALTON SURGERY
Those present noted the decision notice from a virtual meeting held on 29 January 2020 in respect of Walton Surgery, which reported that;

**The Committee had approved;**

1) the recommendation for a managed dispersal of the Walton Surgery patient list to the three remaining practices in Felixstowe to secure the continued provision of primary medical services for the patients of the Walton Surgery following the termination of the existing PMS contract.

2) payment of mobilisation costs as set out within Section 5 of the report.

**20/015 ANNUAL PLAN OF WORK**

The Committee reviewed its annual plan of work and noted that it would be updated in line with today’s discussions.

**20/016 DATE OF NEXT MEETING**

The next meeting was scheduled to take place on **Tuesday, 28 April 2020, Kesgrave Conference Centre, Twelve Acre Approach, Kesgrave, Suffolk.**

**20/017 QUESTIONS FROM THE PUBLIC**

No members of the public were present.
### IPSWICH & EAST SUFFOLK CCG – PRIMARY CARE COMMISSIONING COMMITTEE

**ACTION LOG: 25 February 2020 (updated)**

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<thead>
<tr>
<th>MINUTE</th>
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<th>ACTION</th>
<th>BY WHOM</th>
<th>TIMESCALE/UPDATE</th>
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<tbody>
<tr>
<td><strong>Meeting of 22 October 2019</strong></td>
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<tr>
<td>19/66</td>
<td>Primary Care Estates Strategy Framework</td>
<td>Having considered the report, and with the above in mind, the Committee approved the framework and suggested that a different, more Alliance based approach be taken to further development of the strategy. It was requested that a draft outline strategy be presented to the Committee in November 2019</td>
<td>Daniel Turner</td>
<td>The estates strategy is currently being worked on but is not in a format ready to present. We are due to commence a primary data gathering exercise with the national team in the next 4-6 weeks and will be better placed to provide an update following this.</td>
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<td><strong>Meeting of 25 February 2020</strong></td>
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<tr>
<td>20/07</td>
<td>Primary Care Contracts and Performance</td>
<td>It was suggested that discussion take place with the Director of Nursing and Maternity Network in an attempt to identify ways to engage with pregnant women.</td>
<td>Claire Pemberton</td>
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<tr>
<td>20/09</td>
<td>Primary Care Network – Summary of New Contract</td>
<td>Those present noted the update and welcomed a further report setting out any financial implications to its June 2020 meeting.</td>
<td>Jennifer Kearton</td>
<td>Added to Forward Plan for June 2020</td>
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<tr>
<td>20/012</td>
<td>Delegated Commissioning Audit</td>
<td>It was suggested that practices be informed of the outcome of the audit and the Chief Operating Officer agreed to draft a letter.</td>
<td>Maddie Baker-Woods</td>
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**PRIMARY CARE COMMISSIONING COMMITTEE**

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<th>Agenda Item No.</th>
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<tbody>
<tr>
<td>Reference No.</td>
<td>IESCCG PCCC 20-11</td>
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<table>
<thead>
<tr>
<th>Title</th>
<th>Annual Review of Terms of Reference</th>
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<tr>
<td><strong>Lead Director</strong></td>
<td>Maddie Baker-Woods, Chief Operating Officer</td>
</tr>
<tr>
<td><strong>Author(s)</strong></td>
<td>Maddie Baker-Woods, Chief Operating Officer</td>
</tr>
<tr>
<td><strong>Purpose</strong></td>
<td>To present the Committee terms of reference for annual review.</td>
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**Applicable CCG Clinical Priorities:**

1. To promote self care
2. To ensure high quality local services where possible
3. To improve the health of those most in need
4. To improve health and educational attainment for children and young people
5. To improve access to mental health services
6. To improve outcomes for patients with diabetes to above national averages
7. To improve care for frail elderly individuals
8. To allow patients to die with dignity and compassion and to choose their place of death where appropriate
9. To ensure that the CCG operates within agreed budgets

**Action required by Primary Care Commissioning Committee:**

To approve the terms of reference.
Terms of reference – Primary Care Commissioning Committee

Introduction

1. Simon Stevens, the Chief Executive of NHS England, announced on 1 May 2014 that NHS England was inviting CCGs to expand their role in primary care commissioning and to submit expressions of interest setting out the CCG’s preference for how it would like to exercise expanded primary medical care commissioning functions. One option available was that NHS England would delegate the exercise of certain specified primary care commissioning functions to a CCG.

2. In accordance with its statutory powers under section 13Z of the National Health Service Act 2006 (as amended), NHS England has delegated the exercise of the functions specified in Schedule 1 to the Ipswich and East Suffolk CCG as set out in these Terms of Reference.

3. The CCG has established the Ipswich and East Suffolk CCG Primary Care Commissioning Committee ("Committee"). The Committee will function as a corporate decision-making body for the management of the delegated functions and the exercise of the delegated powers.

4. It is a committee comprising representatives of Ipswich and East Suffolk CCG

Statutory Framework

5. NHS England has delegated to the CCG authority to exercise the primary care commissioning functions in accordance with section 13Z of the NHS Act.
6. Arrangements made under section 13Z may be on such terms and conditions (including terms as to payment) as may be agreed between the Board and the CCG.

7. Arrangements made under section 13Z do not affect the liability of NHS England for the exercise of any of its functions. However, the CCG acknowledges that in exercising its functions (including those delegated to it), it must comply with the statutory duties set out in Chapter A2 of the NHS Act and including:
   a) Management of conflicts of interest (section 14O);
   b) Duty to promote the NHS Constitution (section 14P);
   c) Duty to exercise its functions effectively, efficiently and economically (section 14Q);
   d) Duty as to improvement in quality of services (section 14R);
   e) Duty in relation to quality of primary medical services (section 14S);
   f) Duties as to reducing inequalities (section 14T);
   g) Duty to promote the involvement of each patient (section 14U);
   h) Duty as to patient choice (section 14V);
   i) Duty as to promoting integration (section 14Z1);
   j) Public involvement and consultation (section 14Z2).

8. The CCG will also need to specifically, in respect of the delegated functions from NHS England, exercise those in accordance with the relevant provisions of section 13 of the NHS Act
   • Duty to have regard to impact on services in certain areas (section 13O);
   • Duty as respects variation in provision of health services (section 13P).

9. The Committee is established as a committee of the Ipswich and East Suffolk CCG Governing Body in accordance with Schedule 1A of the “NHS Act”.

10. The members acknowledge that the Committee is subject to any directions made by NHS England or by the Secretary of State.
Role of the Committee

11. The Committee has been established in accordance with the above statutory provisions to enable the members to make collective decisions on the review, planning and procurement of primary care services in Ipswich and East Suffolk, under delegated authority from NHS England.

12. In performing its role the Committee will exercise its management of the functions in accordance with the agreement entered into between NHS England and Ipswich and East Suffolk CCG, which will sit alongside the delegation and terms of reference.

13. The functions of the Committee are undertaken in the context of a desire to promote increased co-commissioning to increase quality, efficiency, productivity and value for money and to remove administrative barriers.

14. The role of the Committee shall be to carry out the functions relating to the commissioning of primary medical services under section 83 of the NHS Act.

15. This includes the following:¹

- GMS, PMS and APMS contracts (including the design of PMS and APMS contracts, monitoring of contracts, taking contractual action such as issuing branch/remedial notices, and removing a contract);

- Newly designed enhanced services ("Local Enhanced Services" and "Directed Enhanced Services");

- Design of local incentive schemes as an alternative to the Quality Outcomes Framework (QOF);

- Decision making on whether to establish new GP practices in an area;

- Approving practice mergers; and

- Making decisions on ‘discretionary’ payment (e.g., returner.retainer schemes).

16. The CCG will also carry out the following activities:

¹ For a glossary of terms refer to appendix A
a) To plan, including needs assessment, primary medical care services in Ipswich and East Suffolk;

b) To undertake reviews of primary medical care services in Ipswich and East Suffolk;

c) To co-ordinate a common approach to the commissioning of primary care services generally; including supporting developments in respect of integration with providers and local authority services including co-location of services;

d) To manage the budget for commissioning of primary medical care services in Ipswich and East Suffolk.

**Geographical Coverage**

17. The Committee will comprise the Ipswich and East Suffolk CCG.

18. The Committee may meet ‘in common’ with West Suffolk and North East Essex CCGs to co-ordinate a common approach to primary care services across the Sustainability and Transformation Plan (STP) ‘footprint’ as appropriate.

**Membership**

19. The Committee shall consist of:

- CCG Lay member for Patient and Public Involvement
- CCG Lay member
- CCG Accountable Officer (or their nominated deputy)
- CCG Chief Finance Officer (or their nominated deputy)
- CCG Chief Operating Officer (or their nominated deputy)
- CCG Chief Contracts Officer (or their nominated deputy)
- Secondary Care Clinician

Optional: CCG Chief Nursing Officer (or their nominated deputy)

(Non-voting attendees considered to hold significant influence are listed as follows:
- NHS England representative,
- Local General Practitioner,
- Healthwatch representative)
Health and Wellbeing Board representative, Representative of the LMC.

20. Others can be invited to attend for some or all of the meeting according to the needs of the committee.

21. The Chair of the Committee shall be the CCG Lay member for Patient and Public Involvement

22. The Vice Chair of the Committee shall be the CCG Lay member.

23. When the Committee meets ‘in common’, chairmanship of meetings shall rotate or alternate across the participant CCGs.

Meetings and Voting

24. The Committee will operate in accordance with the CCG’s Standing Orders. The Secretary to the Committee will be responsible for giving notice of meetings. This will be accompanied by an agenda and supporting papers and sent to each member representative no later than 5 working days before the date of the meeting. When the Chair of the Committee deems it necessary in light of the urgent circumstances to call a meeting at short notice, the notice period shall be such as s/he shall specify.

25. The Governance Advisor shall be secretary to the Committee and he/she, or their nominee, shall attend to take minutes. The Governance Advisor shall provide appropriate support to the Chair and committee members by drawing their attention to best practice, national guidance and other relevant issues as appropriate.

26. Each member of the Committee shall have one vote. The Committee shall reach decisions by a simple majority of members present, but with the Chair having a second and deciding vote, if necessary. However, the aim of the Committee will be to achieve consensus decision-making wherever possible.

27. When the Committee meets ‘in common’, the Chair overseeing the meeting will hand over to other Chairs to confirm other respective CCG’s decisions on each paper or to chair the discussion on any item/decision specific to the other CCGs.
28. When the Committee meets ‘in common’, each CCG Committee will make its own decision, in line with its own Terms of Reference, and these will be recorded in separate meeting minutes.

Quorum

29. A quorum shall comprise at least four members, two of whom shall be CCG Lay Members and at least 2 CCG Chief Officers.

Frequency of meetings

30. The committee will initially meet bi-monthly. Arrangements for making virtual decisions or formal voting on low risk recommendations will be agreed at meetings to ensure timely decision making. The frequency of meetings will be reviewed on an on-going basis as dictated by business requirements.

31. Meetings of the Committee shall:
   a) be held in public, subject to the application of 23(b);

   b) the Committee may resolve to exclude the public from a meeting that is open to the public (whether during the whole or part of the proceedings) whenever publicity would be prejudicial to the public interest by reason of the confidential nature of the business to be transacted or for other special reasons stated in the resolution and arising from the nature of that business or of the proceedings or for any other reason permitted by the Public Bodies (Admission to Meetings) Act 1960 as amended or succeeded from time to time.

   c) Where the Committee considers it appropriate for confidential clinical, commercial and contractually sensitive discussions to take place, the attendees will be restricted to voting members only.

32. Members of the Committee have a collective responsibility for the operation of the Committee. They will participate in discussion, review evidence and provide objective expert input to the best of their knowledge and ability, and endeavour to reach a collective view.
33. The Committee may delegate tasks to such individuals, sub-committees or individual members as it shall see fit, provided that any such delegations are consistent with the parties’ relevant governance arrangements, are recorded in a scheme of delegation, are governed by terms of reference as appropriate and reflect appropriate arrangements for the management of conflicts of interest.

34. The Committee may call additional experts to attend meetings on an ad hoc basis to inform discussions.

35. Members of the Committee shall respect confidentiality requirements as set out in the CCG’s Constitution.

36. The Committee will present its minutes to NHS England East local team and the Governing Body of NHS Ipswich and East Suffolk CCG bi-monthly for information, including the minutes of any sub-committees to which responsibilities are delegated under paragraph 33 above.

37. The CCG will also comply with any reporting requirements set out in its constitution.

38. It is envisaged that these Terms of Reference will be reviewed annually, reflecting experience of the Committee in fulfilling its functions. NHS England may also issue revised model terms of reference from time to time.

**Accountability of the Committee**

39. Budget and resource accountability arrangements will follow the standard practices established for directorate budgets as governed by the regulations in the Scheme of Reservation and Delegation and Prime Financial Policies (previously known as the Standing Financial Instructions.) Decisions on allocation of funds to support commissioning of practice configuration decisions are made by the committee membership within the limits and Executive Director authorities noted within the Scheme of Reservation and Delegation.

40. The Committee will have a delegated limit of £250,000 for contracting and procurement. Decisions above this level will need to be approved by the Governing Body, with the quoracy and voting arrangements of the Governing Body in respect of primary care commissioning adjusted in accordance with the CCG’s Constitution.
41. For the avoidance of doubt, in the event of any conflict between the terms of the Delegation and Terms of Reference and the Standing Orders of Standing Financial Instructions of any of the members, the Delegation will prevail.

42. Decisions may from time to time be made following consultation with the full CCG membership via the CCG Members’ meetings and/or the public following best practice for the conduct of public consultations.

**Procurement of Agreed Services**

43. The detailed arrangements regarding procurement will be set out in the delegation agreement.

**Decisions**

44. The Committee will make decisions within the bounds of its remit.

45. The decisions of the Committee shall be binding on NHS England and Ipswich and East Suffolk CCG.

46. The Committee will provide an executive summary report which will be presented to NHS England Midlands and East as part of the CCG Assurance process.

**Review**

47. The Committee will review its own performance and effectiveness on an annual basis, including membership and Terms of Reference.

<table>
<thead>
<tr>
<th>Date Approved:</th>
<th>23 January 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Review Date:</td>
<td>January 2019</td>
</tr>
</tbody>
</table>
Schedule 1 – Delegation

The functions delegated to the NHS Ipswich and East Suffolk CCG include:

a) Decisions in relation to the commissioning, procurement and management of Primary Medical Services Contracts, including but not limited to the following activities:

   i) decisions in relation to Enhanced Services;
   ii) decisions in relation to Local Incentive Schemes (including the design of such schemes);
   iii) decisions in relation to the establishment of new GP practices (including branch surgeries) and closure of GP practices;
   iv) decisions about ‘discretionary’ payments;
   v) decisions about commissioning urgent care (including home visits as required) for out of area registered patients;

b) The approval of practice mergers;

c) Planning primary medical care services in the area, including carrying out needs assessments;

d) Undertaking reviews of primary medical care services in the area;

e) Decisions in relation to the management of poorly performing GP practices and including, without limitation, decisions and liaison with the CQC where the CQC has reported noncompliance with standards (but excluding any decisions in relation to the performers list);

f) Management of the Delegated Funds in the area;

g) Premises Costs Directions functions;

h) Co-ordinating a common approach to the commissioning of primary care services with other commissioners in the area where appropriate; and

i) Such other ancillary activities as are necessary in order to exercise the delegated functions

The Responsibilities remaining with NHS England (Reserved Functions) are;

a) Management of the national performers list;

b) Management of the revalidation and appraisal process;

c) Administration of payments in circumstances where a performer is suspended and related
performers list management activities;

d) Capital Expenditure functions, decision making;

e) Section 7A functions under the NHS Act (public health programmes/services);

f) Functions in relation to complaints management;

h) Such other ancillary activities that are necessary in order to exercise the Reserved Functions
### Glossary of Terms

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>APMS</strong></td>
<td><strong>Alternative Provider Medical Services</strong> - An alternative contract to General Medical Service (GMS) or Personal Medical Services (PMS) for providers of health care.</td>
</tr>
<tr>
<td><strong>CCG</strong></td>
<td><strong>Clinical Commissioning Group</strong> - After the 2012 NHS and social care act, the Government created hundreds of CCG’s to replace the Primary Care trusts (PCT). The CCG’S primary responsibilities include commissioning health care services for patients (see definition for ‘commissioning’ below), and to act as a point of contact for the public in both informing them of new healthcare models, and receiving feedback. At the core of the decision making process of the CCG is the governing body, which is a committee made up of Health care professionals (for definition of governing body see below)</td>
</tr>
<tr>
<td><strong>DES</strong></td>
<td><strong>Directed Enhanced Services</strong> - Schemes that CCGs are required to establish or to offer contractors the opportunity to provide, linked to national priorities and agreements.</td>
</tr>
<tr>
<td><strong>GB</strong></td>
<td><strong>Governing Body</strong> - Makes sure that the CCG runs effectively, efficiently, economically and with good governance. It exists to serve patients, give confidence to the public, support clinicians and is accountable to NHS England.</td>
</tr>
<tr>
<td><strong>GMS</strong></td>
<td><strong>General Medical Services</strong> - The name used in the United Kingdom to describe the medical services provided by General Practitioners (GPs or family doctors) who, in effect, run private businesses independently contracting with the NHS. The contract under which they work is known as the <strong>General Medical Services Contract</strong>.</td>
</tr>
<tr>
<td><strong>LES</strong></td>
<td><strong>Local Enhanced Services</strong> - Schemes agreed by CCGs in response to local needs and priorities, sometimes adopting national service specifications.</td>
</tr>
<tr>
<td><strong>PPGs</strong></td>
<td><strong>Patient Participation Groups</strong> - Are groups of patients registered with a surgery who have no medical training but have an interest in the services provided. The aim of the PPG is to represent patients’ views and cross barriers, embracing diversity and to work in partnership with the surgery to improve common understanding.</td>
</tr>
<tr>
<td><strong>Primary Care</strong></td>
<td>Is the day-to-day health care given by a health care provider for e.g. a GP. Typically this provider acts as the first contact and principal point of continuing care for patients within a health care system and coordinates other specialist care that the patient may need.</td>
</tr>
<tr>
<td><strong>PMS</strong></td>
<td><strong>Personal Medical Services</strong> - A locally-agreed alternative to General Medical Service (GMS) for providers of general practice.</td>
</tr>
<tr>
<td><strong>QoF</strong></td>
<td><strong>The Quality and Outcomes Framework</strong> - Is a system for the performance management and payment of general practitioners in the NHS. It was introduced as part of the new (GMS) contract in April 2004, replacing various other fee arrangements.</td>
</tr>
</tbody>
</table>
## PRIMARY CARE COMMISSIONING COMMITTEE

<table>
<thead>
<tr>
<th>Agenda Item No.</th>
<th>07</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reference No.</td>
<td>IESCCG PCCC 20-12</td>
</tr>
<tr>
<td>Date.</td>
<td>23 June 2020</td>
</tr>
</tbody>
</table>

### Title
Primary Care Contracts and Performance Report

### Lead Director
Maddie Baker-Woods, Chief Operating Officer

### Author(s)
Caroline Procter, Primary Care Commissioning Manager

### Purpose
To provide the committee with an overview of primary care information and update on primary care contracts where relevant.

### Applicable CCG Clinical Priorities:

<table>
<thead>
<tr>
<th>No.</th>
<th>Priority</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>To promote self care</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>To ensure high quality local services where possible</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>To improve the health of those most in need</td>
<td>X</td>
</tr>
<tr>
<td>4.</td>
<td>To improve health &amp; educational attainment for children &amp; young people</td>
<td></td>
</tr>
<tr>
<td>5.</td>
<td>To improve access to mental health services</td>
<td></td>
</tr>
<tr>
<td>6.</td>
<td>To improve outcomes for patients with diabetes to above national averages</td>
<td>X</td>
</tr>
<tr>
<td>7.</td>
<td>To improve care for frail elderly individuals</td>
<td></td>
</tr>
<tr>
<td>8.</td>
<td>To allow patients to die with dignity &amp; compassion &amp; to choose their place of death where appropriate</td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>To ensure that the CCG operates within agreed budgets</td>
<td>X</td>
</tr>
</tbody>
</table>

### Action required by Primary Care Commissioning Committee:
To consider and discuss the information provided and agree any appropriate actions required.
1. Purpose

1.1 To update the Committee on contractual and performance related matters in respect of GP Practices and actions taken; to seek further recommendations and areas for consideration for the Primary Care team.

2. Prescribing and Medicines Management

2.1 Prescribing budget: Year end for 19-20 showed an adjusted underspend of £826k once cost pressures has been removed. It is worth noting that in March there was an overspend of £601k (12.5%) before cost pressures was taken off with an adjusted in month overspend of £222k (4.6%). This is largely attributed for Covid 19 when practices across the country were particularly busy. We are looking to continue focusing our efforts on overspent practices with a view to restabilising practice meeting over Teams

2.2 Antibiotic prescribing: IESCCG is currently meeting the national targets for antibiotic prescribing (April-19 to March-19):

- Total antibacterial items per STAR-PU = 0.953 (national target: <0.965)
- Broad spectrum antibiotic prescribing as a proportion of all antibiotics prescribed = 7.52% (national target <10%)

2.3 QIPP delivery: At year end (19-20) GP prescribing has delivered £1.068m cost efficiency savings against a target of £955k.

2.4 Medicines Management team priorities: The team has been working heavily around supporting practices during the Covid period. A number of team members have been redeployed to the hospital and community team. Other team members have been working closely with a number of other providers in the system during this challenging time. The team is looking at re-establish “normal” ways of working by looking at QIPP plans (to be done across all 3 CCGs) and practice work. In addition IESCCG will be working closely with care homes and GP practices as outlined in the call for action from NHSE to provide medicines management support in care homes.

Actions – Ongoing:
- Work with ICS primary care colleagues to align CCG guidelines and protocols to ensure a consistent message across primary care. Work is also underway to consolidate the shared care agreements to produce one ICS-wide agreement for each shared care drug.
- Work to align the medicines formularies across the ICS and promote the use of the formulary website and app.
- Working with care homes as mentioned above

3. Performance Targets

3.1 Severe Mental Illness (SMI) Physical Health Checks

At the end of the Q3, practices in Ipswich and East Suffolk had completed 52.1% of annual health checks. NHS England have confirmed that this is the highest in the region.

NHS England advised via the GP Preparedness letter on the 14th April that GP practices suspend annual health checks, but to consider where possible and appropriate those particularly vulnerable patients who would benefit from a health check being undertaken either face to face or virtually. The NSFT SMI Physical Health Check team were redeployed into other roles from the outset of the lockdown period.
The CCG is now in a position to start advising practices to re-instate annual health checks. We are working with NSFT to establish how this can be done safely and appropriately.

3.2 Learning Disabilities (LD) Health Checks

At the end of Q3, practices had achieved YTD 51.1% of annual physical health checks. Unfortunately, quarter 4 data has not been made available yet by NHS England however we can assume that many checks would have taken place throughout January, February and into early March as this is typically the time when most checks are completed within primary care each year.

NHS England advised via the GP Preparedness letter on the 14th April that GP practices suspend annual health checks, but to consider where possible and appropriate those particularly vulnerable patients who would benefit from a health check being undertaken either face to face or virtually.

In order to support our LD population, the following steps have been implemented:

- The NSFT Primary Care Learning Disability Liaison Nurses have been promoted to primary care as a method of advice and guidance, as well as liaison to other services.
- The nurses now have access to every practice clinical system where the practice is using SystmOne. For EMIS practices, the practices have shared their LD register with their aligned nurse.
- Using the practice LD registers and the Social Care register, the nurses have established which patients are not in receipt of social care and written to each of these patients with a pack of easy read resources about COVID.
- The nurses have also been working closely with ACE Anglia to 1) identify where easy read COVID resources are needed (which ACE have then produced) and 2) created short health information videos which have been shared on the Suffolk Ordinary Lives website.
- As well as creating and disseminating COVID resources, ACE Anglia have also been hosting a weekly virtual health and wellbeing session, which the liaison nurses also join. The meeting has been really helpful in offering reassurance and guidance. The CCG are also receiving feedback about how our local LD population are feeling and how they can be supported.

Next Steps:

The actions described above are likely to become business as usual, however there are a number of other actions and areas of other work that need to be considered in order for us to fully support our LD population.

- LD Care Homes: NHS England have asked that CCGs roll out the PCN DES care home model which was due to start in October immediately. Clinical leads have been aligned to each LD CQC registered care home and work is underway to establish pharmacist support, observations equipment and training for the homes.
- Annual health checks: work is taking place to establish what a robust and effective physical health check could look like in the current COVID situation. It is expected that the vast majority of checks will be completed virtually but it is understood that some patients will need to be seen face to face and steps will be put in place to offer assurance to patients who may be troubled by this.

3.3 Dementia Diagnosis Rates

The impact of the Covid pandemic has meant that practices have concentrated on the most pressing clinical needs of their population which has had a negative impact on achievement of this target. The opportunity for screening for dementia was further reduced when the
local assessment service was suspended due to Covid. The assessment service has recently re-opened, it will however take a much longer time for general practice to return to a more normal pattern of work and hence it anticipated that the position will continue to deteriorate.

The CCG position as at the end of May shows a further reduction. However the position whilst disappointing is slightly better than the ICS average, the East of England average, whilst being just below the England average.

<table>
<thead>
<tr>
<th>ICS CCG</th>
<th>Mar-20</th>
<th>Apr-20</th>
<th>May-20</th>
<th>In month movement</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NEE</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PLAN (pre CV-19)</td>
<td>67.0%</td>
<td>66.7%</td>
<td>68.4%</td>
<td></td>
</tr>
<tr>
<td>ACTUAL</td>
<td>66.9%</td>
<td>65.6%</td>
<td>62.4%</td>
<td>-1.4%</td>
</tr>
<tr>
<td><strong>IES</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PLAN (pre CV-19)</td>
<td>66.7%</td>
<td>66.7%</td>
<td>66.7%</td>
<td></td>
</tr>
<tr>
<td>ACTUAL</td>
<td>66.3%</td>
<td>64.2%</td>
<td>62.5%</td>
<td>-1.7%</td>
</tr>
<tr>
<td><strong>WS</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PLAN (pre CV-19)</td>
<td>62.0%</td>
<td>61.5%</td>
<td>63.7%</td>
<td></td>
</tr>
<tr>
<td>ACTUAL</td>
<td>61.4%</td>
<td>60.6%</td>
<td>59.2%</td>
<td>-1.4%</td>
</tr>
<tr>
<td><strong>ICS AV</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>ACTUAL</td>
<td>65.3%</td>
<td>63.8%</td>
<td>62.2%</td>
<td>-1.6%</td>
</tr>
</tbody>
</table>

Work is underway to review the plans to address this reduction, however it is not anticipated that any of the actions will have a significant impact.

4. **Primary Care Network Configurations 20/21**

4.1 The CCG seeks to update the Committee on progress with contractual arrangements of Primary Care Networks (PCNs) and seek approval of the proposed configurations for 20/21.

4.2 In 19/20 all 40 practices within Ipswich and East Suffolk CCG agreed to come together to form 11 PCNs. This first year of the PCN DES was largely to enable relationships to form organically and PCNs to begin working towards recruiting additional staff. This was a precursor to the requirements for PCNs in 20/21.

4.3 Practices and PCNs have since reviewed their configurations with an aim to ensuring that PCNs are fit to deliver the requirements set by NHS England and to ensure they continue to function effectively and robustly. For this reason, 4 PCNs have come together to form one large PCN, managed by Suffolk Primary Care. All other PCNs remain largely unchanged. One practice has chosen to opt-out of the PCN DES.

4.4 The proposed configurations provide a good fit with other local services and Integrated Neighbourhood Teams. Due to the rural nature of Suffolk and the size requirements there are occasions where the proposed boundaries do not provide a perfect match with other boundaries, but overall the resulting configurations do provide a positive basis to develop PCNs.

4.5 Appendix A provides detail on each of the networks and evidences that the applications in each case meets the initial criteria; sensible geography, size and named clinical director.

5. **Primary Care Network Development Funds**

5.1 The CCG had available £309,600 in 19/20 to enable the continued development of PCNs.

5.2 The criteria to spend the funds is set out in the PCN development Support – Guidance and Prospectus developed by NHS England. It has been designed to help a PCN progress against the maturity matrix.
Funds are to be spent in line with the NHS England prospectus and can be used for:

- PCNs to prepare for the 20/21 service specifications
- Backfill of clinical time
- Training and organizational development
- A local project or priority area
- Supporting the 6 domains of the maturity matrix

The CCG has already committed to approximately £199k of funding across 10 PCNs in 19/20. The following proposals have been received but delayed due to Covid-19. Each has been and reviewed internally by a panel convened of GPs and CCG officers to ensure they meet the criteria for funding.

<table>
<thead>
<tr>
<th>PCN</th>
<th>Proposal</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Orwell PCN</td>
<td>Group Consultations – coaching, on-line learning and training for staff.</td>
<td>£6500</td>
</tr>
<tr>
<td>East Suffolk PCN</td>
<td>SystmOne Configuration – review &amp; re-configure for effective working across each practice</td>
<td>£5000</td>
</tr>
<tr>
<td>North East Ipswich and East Ipswich</td>
<td>Mental health early adopter site – set up support costs. This funding covers GP resource, project management, administration, IT, communications and training and development.</td>
<td>£19,703.80 (per PCN)</td>
</tr>
</tbody>
</table>

6. **Recommendation**

6.1 The Committee is asked to note the above information and consider any further appropriate actions and approve the PCN development funding proposals and 20/21 PCN configurations.
## Appendix A – 20/21 PCN Configurations

<table>
<thead>
<tr>
<th>PCN</th>
<th>Clinical Director</th>
<th>PCN List Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>BARRACK LANE &amp; IVRY STREET</td>
<td>James Pawsey</td>
<td>31598</td>
</tr>
<tr>
<td>IVRY STREET</td>
<td>Barrack Lane, Ipswich</td>
<td></td>
</tr>
<tr>
<td>DHG SOUTH</td>
<td>Dr John Lynch</td>
<td>37812</td>
</tr>
<tr>
<td>Little St John’s Street, Woodbridge</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ALDERTON</td>
<td>Framfield House, Woodbridge</td>
<td></td>
</tr>
<tr>
<td>WICKHAM MARKET</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EAST IPSWICH</td>
<td>Dr Mike McCullagh</td>
<td>36301</td>
</tr>
<tr>
<td>ORCHARD STREET (Dr Solway)</td>
<td>Orchard Street, Ipswich</td>
<td></td>
</tr>
<tr>
<td>Ravenswood</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EAST SUFFOLK PCN</td>
<td>Dr Nick Rayner</td>
<td>156247</td>
</tr>
<tr>
<td>HOWARD HOUSE, FELIXSTOWE</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The Grove Surgery, Felixstowe</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Martlesham</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Haven Health, Felixstowe</td>
<td></td>
<td></td>
</tr>
<tr>
<td>The Birches, Kesgrave</td>
<td></td>
<td></td>
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<tr>
<td>Debenham</td>
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<tr>
<td>Stowmarket</td>
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<tr>
<td>Combs Ford</td>
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<tr>
<td>Chesterfield Drive, Ipswich</td>
<td></td>
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<tr>
<td>Deben Road, Ipswich</td>
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<td></td>
</tr>
<tr>
<td>Norwich Road, Ipswich</td>
<td></td>
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</tr>
<tr>
<td>MENDLESHAM EYE</td>
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<tr>
<td>FRESSINGFIELD</td>
<td></td>
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<tr>
<td>BARHAM</td>
<td>Derby Road, Ipswich</td>
<td></td>
</tr>
<tr>
<td>NORTH EAST COASTAL</td>
<td>Drs Mike Hamblyn/Imran Qureshi/Charles Wright</td>
<td>26455</td>
</tr>
<tr>
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<td></td>
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<tr>
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<td>Saxmundham</td>
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<tr>
<td>NORTH EAST IPSWICH</td>
<td>Dr Ayesha TuZahra</td>
<td>37193</td>
</tr>
<tr>
<td>FELIXSTOWE ROAD</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Two Rivers, Woodbridge Road</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Area</td>
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<td>Postcode</td>
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</tr>
<tr>
<td>ORWELL</td>
<td>Dr Alastair Flett</td>
<td>25770</td>
</tr>
<tr>
<td>BURLINGTON ROAD</td>
<td>Hawthorn Drive, Ipswich</td>
<td></td>
</tr>
<tr>
<td>SOUTH RURAL</td>
<td>Drs Carrie Everitt/Chris Lewis</td>
<td>52800</td>
</tr>
<tr>
<td>EAST BERGHOLT</td>
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<tr>
<td>BILDESTON</td>
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<tr>
<td>NEEDHAM MARKET</td>
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<td>HOLBROOK</td>
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<tr>
<td>HADLEY</td>
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</table>
# PRIMARY CARE COMMISSIONING COMMITTEE

<table>
<thead>
<tr>
<th>Agenda Item No.</th>
<th>08</th>
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</thead>
<tbody>
<tr>
<td>Reference No.</td>
<td>IESCCG PCCC 20-13</td>
</tr>
<tr>
<td>Date.</td>
<td>23 June 2020</td>
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</table>

**Title**  
Primary Care Delegated Commissioning - Finance Report

**Lead Director**  
Jane Payling, Director of Finance

**Author(s)**  
Ameeta Bhagwat and Wendy Cooper

**Purpose**  
To provide the committee with an overview of the 20-21 Primary Care Delegated Commissioning Budget

**Applicable CCG Clinical Priorities:**

1. To promote self care
2. To ensure high quality local services where possible
3. To improve the health of those most in need
4. To improve health & educational attainment for children & young people
5. To improve access to mental health services
6. To improve outcomes for patients with diabetes to above national averages
7. To improve care for frail elderly individuals
8. To allow patients to die with dignity & compassion & to choose their place of death where appropriate
9. To ensure that the CCG operates within agreed budgets

**Action required by Primary Care Commissioning Committee:**

To note the report.
1. **Purpose**

1.1 To provide the committee with an overview of the 20-21 budget and forecast for Primary Care- GP Delegated Commissioning.

2. **Key Points**

2.1 The CCG receives a separate ring-fenced allocation for GP Delegated commissioning which is used to meet the statutory contractual obligations and any changes to GP contracts as per the NHS Long Term Plan such as the PCN development. The allocation is based on contract payments made to practices at national GMS rate.

2.2 In addition to this, the CCG commissions other primary care services such as Local Enhanced Services and OOH services which are funded through the CCG programme budgets.

2.3 The Financial Framework for CCGs for 2020/21 is still emerging. CCG revised allocations were released late May 2020 for the period April 20 to July 20 (M1-4). The allocations for M5 (Aug 20) onwards will be notified later this month.

2.4 The delegated primary care budgets are largely unaffected by these changes and as such the CCG financial plan submitted in April 2020 has been used as a starting point to set budgets for 20-21.

2.5 The plan showed that Primary Care- GP Delegated Commissioning plan matched the allocation received and any additional costs (in excess of allocation) will be met through use of CCG programme allocation.

2.6 The planning figures have now been adjusted for material changes such as list size adjustments and further guidance received in respect of PCN development payments to calculate the expected cost pressure on Primary Care- GP Delegated Commissioning.

Key changes to GP contracts are highlighted on Appendix 1.

The budget set and the expected forecast for 20-21 is as follows:

**Ipswich & East Suffolk CCG**
**Primary Care Delegated Commissioning**
**Budget 2020-21**

<table>
<thead>
<tr>
<th>Application of Funds</th>
<th>Budget £'000</th>
<th>2020-21 Expected Forecast £'000</th>
<th>Variance £'000</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Practice - GMS</td>
<td>10,155</td>
<td>10,224</td>
<td>(69)</td>
<td>Reflects 19/20 global sum rate £88.96 -&gt; £93.46 per cwp</td>
</tr>
<tr>
<td>General Practice - PMS</td>
<td>26,953</td>
<td>32,112</td>
<td>(5,159)</td>
<td>Reflects 19/20 global sum rate £88.96 -&gt; £93.46 per cwp</td>
</tr>
<tr>
<td>Other List-Based Services (APMS incl.)</td>
<td>4,252</td>
<td>4,132</td>
<td>120</td>
<td></td>
</tr>
<tr>
<td>Premises cost reimbursements</td>
<td>4,781</td>
<td>4,815</td>
<td>(34)</td>
<td></td>
</tr>
<tr>
<td>Primary Care Network</td>
<td>2,569</td>
<td>2,291</td>
<td>278</td>
<td></td>
</tr>
<tr>
<td>Other premises costs</td>
<td>260</td>
<td>260</td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>Enhanced services</td>
<td>1,814</td>
<td>1,855</td>
<td>(41)</td>
<td></td>
</tr>
<tr>
<td>QOF</td>
<td>5,635</td>
<td>5,619</td>
<td>15</td>
<td></td>
</tr>
<tr>
<td>Other - GP Services</td>
<td>98</td>
<td>38</td>
<td>59</td>
<td></td>
</tr>
<tr>
<td>Delegated Contingency</td>
<td>2,498</td>
<td>0</td>
<td>2,498</td>
<td>To be funded from CCG programme allocation</td>
</tr>
</tbody>
</table>

**Primary Care Delegated Commissioning Budget**  
59,015  61,347  (2,332)**

*cwp - contracted weighted population*
3. **Key Risks**

3.1 As highlighted in the table above, there is a significant cost pressure against the General Practice - PMS budget as the PMS practices within the CCG are paid at a higher rate than rate at which the CCG is funded. It is anticipated that this cost pressure and any other risks will be covered from the Delegated contingency, any year-end flexibilities and the balance from main CCG programme contingency.

3.2 Although, the delegated primary care budgets are largely unaffected by these changes to the new financial framework, the CCG programme allocations are reduced compared with those previously announced leaving additional shortfalls in many budgets. Any further reductions to the CCG programme allocations from M5 onwards will have a resulting impact on the CCG’s ability to cover the primary care budget shortfall.

4. **Recommendation**

4.1 The Committee is asked to note the budget and FOT for 20-21. Any further risks or opportunities will be highlighted in the finance report during the year.
Appendix 1

Key changes to the GP Contract in 2020-21 are as follows:

The Primary Care delegated budget will deliver a 4% increase to the GP contract through inflation and other changes.

Core Funding:

GP Practice will see changes in core funding as set out below.

<table>
<thead>
<tr>
<th></th>
<th>GMS</th>
<th>PMS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>£/weighted</td>
<td>£/weighted</td>
</tr>
<tr>
<td></td>
<td>patient</td>
<td>patient</td>
</tr>
<tr>
<td>MPIG reinvestment</td>
<td>A [£0.45]</td>
<td>-</td>
</tr>
<tr>
<td>Seniority reinvestment</td>
<td>B</td>
<td>b</td>
</tr>
<tr>
<td></td>
<td>[£0.50]</td>
<td>[£0.50]</td>
</tr>
<tr>
<td>Inflation and other changes - net uplift</td>
<td>C</td>
<td>c</td>
</tr>
<tr>
<td></td>
<td>[£2.63]</td>
<td>[£2.63]</td>
</tr>
<tr>
<td>Total uplift (D)</td>
<td>A+B+C</td>
<td>b+c</td>
</tr>
<tr>
<td></td>
<td>[£3.58]</td>
<td>[£3.13]</td>
</tr>
<tr>
<td>Contract price per weighted patient</td>
<td>£93.46</td>
<td>£109.22</td>
</tr>
</tbody>
</table>

- Phasing out of the Minimum Practice Income Guarantee (MPIG) correction factor, which began in 2014/15 has reached its conclusion and the aggregate funds reinvested into the GMS global sum.

- The implementation of phasing out of seniority payments began in October 2015 concluding in March 2020, with a reduction in payments and simultaneous reinvestment into core funding each year.

New investment included in the global sum for 2020/21 includes:

- funding for a universal 6-8-week post-natal check for new mothers with maternity medical services becoming an essential service

- uplifts to pay, staff and other expenses as well as population growth.

QOF:

The value of QOF points has been increased with changes as shown below.

<table>
<thead>
<tr>
<th></th>
<th>2019/20</th>
<th>2020/21</th>
</tr>
</thead>
<tbody>
<tr>
<td>QOF point</td>
<td>£187.74</td>
<td>£194.83</td>
</tr>
</tbody>
</table>

- increase in points from 559 to 567
- recycling of 97 points into 11 more appropriate indicators
- a new QOF indicator - annual blood glucose testing for non-diabetic hyperglycemia
- improvements to the asthma, COPD and heart failure domain.
Primary Care Networks (PCNs):

- A new Investment and Impact Fund (IIF) was due to be introduced in April 2020 however because of the impact of Covid19 it has been delayed for at least 6 months. The IIF will reward PCNs for delivering objectives set out in the NHS Long Term Plan and GP Contract agreement and will operate in a similar way to QOF. As a result of the postponement the IIF has been replaced with a PCN Support payment based on PCN list size.

- In recognition of the differential extra workload, a new Care Home Premium payment, worth £120 per bed per year is due to start on 30 September. Every care home will be supported by a single PCN with a named GP or GP team.

- The Additional Roles Reimbursement Scheme (ARRS) has been extended to include the following roles shown below. From April 2020, all roles will be reimbursed at 100% of actual salary plus defined on-costs up to the maximum reimbursable amounts. The CCG allocation includes 60% of the total available funding, the remaining 40% allocation can be claimed by the CCG once the initial funding is fully utilised.

<table>
<thead>
<tr>
<th>Role</th>
<th>Indicative AfC band</th>
<th>Annual maximum reimbursable amount per role (2020/21)</th>
<th>Maximum reimbursable amount per month (2020/21)</th>
<th>Limit on staff eligible for reimbursement per PCN</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinical pharmacist</td>
<td>7-8a</td>
<td>£55,670.00</td>
<td>£4,639.17</td>
<td>No limit</td>
</tr>
<tr>
<td>Pharmacy technician</td>
<td>5</td>
<td>£35,389.00</td>
<td>£2,949.08</td>
<td>One individual pharmacy technician per PCN where the PCN's Patients number 99,999 or less. Two individual pharmacy technicians per PCN where the PCN's Patients number 100,000 or over. **</td>
</tr>
<tr>
<td>Social prescribing link worker</td>
<td>Up to 5</td>
<td>£35,389.00</td>
<td>£2,949.08</td>
<td>No limit</td>
</tr>
<tr>
<td>Health and wellbeing coach</td>
<td>Up to 5</td>
<td>£35,389.00</td>
<td>£2,949.08</td>
<td>No limit</td>
</tr>
<tr>
<td>Care coordinator</td>
<td>4</td>
<td>£29,135.00</td>
<td>£2,427.92</td>
<td>No limit</td>
</tr>
<tr>
<td>Physician associate</td>
<td>7</td>
<td>£53,724.00</td>
<td>£4,477.00</td>
<td>No limit</td>
</tr>
<tr>
<td>First contact physiotherapist</td>
<td>7-8a</td>
<td>£55,670.00</td>
<td>£4,639.17</td>
<td>One WTE per PCN where the PCN’s Patients number 99,999 or less. Two WTE per PCN where the PCN’s Patients number 100,000 or over. **</td>
</tr>
<tr>
<td>Dietician</td>
<td>7</td>
<td>£53,724.00</td>
<td>£4,477.00</td>
<td>No limit</td>
</tr>
<tr>
<td>Podiatrist</td>
<td>7</td>
<td>£53,724.00</td>
<td>£4,477.00</td>
<td>No limit</td>
</tr>
<tr>
<td>Occupational therapist</td>
<td>7</td>
<td>£53,724.00</td>
<td>£4,477.00</td>
<td>No limit</td>
</tr>
</tbody>
</table>

Note
The maximum reimbursable amount is the sum of:
(a) the weighted average salary for the specified AfC band PLUS
(b) associated employer on-costs

- These amounts do not include any recruitment and reimbursement premiums that PCNs may choose to offer and which are not reimbursable
- ** The commissioner may waive any limits in Table 1 where this is agreed by the PCN, the commissioner and the relevant Integrated Care System (ICS)

It is for each PCN to determine the best skill mix for their network.
The table below shows the

- PCN funding received in the PC Delegated allocation
- Additional ARRS funding available
- Funding available within the CCG programme allocation.
- Example of funding available to a CCG with a list size of 30,000 patients

<table>
<thead>
<tr>
<th>PCN FUNDING INCLUDED IN THE PRIMARY CARE DELEGATED ALLOCATION</th>
<th>CCG</th>
<th>EXAMPLE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of registered patients</td>
<td>413,191</td>
<td>30,000</td>
</tr>
<tr>
<td>Weighted list size</td>
<td>415,369</td>
<td>30,158</td>
</tr>
<tr>
<td>Number of CQC registered care home beds</td>
<td>3,608</td>
<td>20</td>
</tr>
<tr>
<td>PCN-Clinical Director</td>
<td>£298,477</td>
<td>£21,671</td>
</tr>
<tr>
<td>PCN-Care Home Premium</td>
<td>£216,480</td>
<td>£1,200</td>
</tr>
<tr>
<td>PCN-Impact &amp; Investment Fund</td>
<td>£277,356</td>
<td>£20,138</td>
</tr>
<tr>
<td>PCN-Additional Roles Reimbursement Scheme 60%</td>
<td>£1,777,092</td>
<td>£129,026</td>
</tr>
<tr>
<td></td>
<td>£2,569,405</td>
<td>£172,035</td>
</tr>
<tr>
<td>PCN Practice Participation DES (Enhanced Services)</td>
<td>£732,700</td>
<td>£53,108</td>
</tr>
<tr>
<td>PCN-Extended Hours (Enhanced Services)</td>
<td>£598,479</td>
<td>£43,453</td>
</tr>
<tr>
<td></td>
<td>£3,900,584</td>
<td>£268,596</td>
</tr>
<tr>
<td>PCN-ARRS remaining 40%</td>
<td>£1,184,728</td>
<td>£86,018</td>
</tr>
<tr>
<td>PCN-Core Funding-CCG programme allocation</td>
<td>£619,787</td>
<td>£45,000</td>
</tr>
<tr>
<td></td>
<td>£4,373,920</td>
<td>£303,053</td>
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# PRIMARY CARE COMMISSIONING COMMITTEE

<table>
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<tr>
<th>Agenda Item No.</th>
<th>09</th>
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<tbody>
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<td>IESCCG PCCC 20-14</td>
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<table>
<thead>
<tr>
<th>Title</th>
<th>Care Quality Commission (CQC) Update</th>
</tr>
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<tbody>
<tr>
<td>Lead Director</td>
<td>Maddie Baker-Woods, Chief Operating Officer</td>
</tr>
<tr>
<td>Author(s)</td>
<td>Claire Pemberton. Head of Primary Care</td>
</tr>
</tbody>
</table>

**Purpose**

The purpose of this report is to inform the Committee about the outcomes of Care Quality Commission (CQC) inspections of Ipswich and East Suffolk GP practices and the actions which are proposed to address issues, share good practice and enable continuous improvement. The Committee is invited to review the report and to advise on any areas for action.

**Applicable CCG Clinical Priorities:**

1. To promote self care
2. To ensure high quality local services where possible
3. To improve the health of those most in need
4. To improve health & educational attainment for children & young people
5. To improve access to mental health services
6. To improve outcomes for patients with diabetes to above national averages
7. To improve care for frail elderly individuals
8. To allow patients to die with dignity & compassion & to choose their place of death where appropriate
9. To ensure that the CCG operates within agreed budgets

**Action required by Primary Care Commissioning Committee:**

The Committee is invited to review the report and to advise on any areas for action.
1. **Purpose**

1.1 The purpose of this report is to inform the Committee about Care Quality Commission (CQC) inspections of Ipswich and East Suffolk GP practices.

2. **Background**

2.1 The CQC have been very conscious of the amount of pressure the practices have been under during this time of Covid-19. They have postponed all Annual Reviews and visits therefore the rating for each practice remains the same.

2.2 The CQC have concentrated on the practices who are at high or very high risk during Covid-19 by calling each practice and asking them a number of questions as part of the Emergency Support Framework (ESF). IESCCG do not have any practices in this category however the CCG contacted the practices to ask the questions to ensure practices felt supported and they all came back positive.

2.3 The Emergency Support Framework (ESR) questions are as follows:-

1. **Safe care and treatment**
   - Had risks related to infection prevention and control, including in relation to Covid-19 been assessed and managed?
   - Were there sufficient quantities of the right equipment to help the provider manage the impact of Covid-19?
   - Was the environment suitable to containing an outbreak?
   - Were systems clear and accessible to staff, service users and any visitors to the service?
   - Were medicines managed effectively? (Including prescribing and management of medicines)
   - Had risk management systems been able to support the assessment of both existing and Covid-19 related risks?

2. **Staffing arrangements**
   - Were there enough suitable staff to provide safe care and treatment in a dignified and respectful way during the Covid-19 pandemic?
   - Were there realistic and workable plans for managing staffing levels if the pandemic leads to shortfalls and emergencies?

3. **Protection from abuse**
   - Were people using the service being protected from abuse, neglect and discrimination?
   - Had the provider been able to properly manage any safeguarding incidents or concerns during the pandemic?

4. **Assurance processes, monitoring and risk management**
   - Had the provider been able to take action to protect the health, safety and wellbeing of staff?
   - Had the provider been able to implement effective systems to monitor and react to the overall quality and safety of care?
   - Is the provider able to support staff to raise concerns during the pandemic?
   - Had care and treatment provided to people been sufficiently recorded during the Covid-19 pandemic?
   - Had the provider been able to work effectively with system partners when care and treatment is commissioned, shared or transferred?
3. **Current Status**

3.1 The following table demonstrates the latest outcomes for Ipswich and East practices:-

| IES CCG Practices 2020 | Aldborough Church Farm Surgery | Barham and Claydon | Balsdon Health Centre | Barham Road | Combs Farm Surgery | Combsford Country | Denham Road Surgery | Drayton Road Surgery | Felshot Surgery | Felsham Surgery | Framfield Surgery | policeman Medical Centre | Grove Medical Practice | Hadleigh Medical Centre | Haven Health | Hawkhurst Drive | Heckingham Surgery | Dereham Surgery | Hethersett Surgery | Houlton Street | Ipswich Hospital | Jockey Street | Leiston Surgery | Martlesham Health | Mendham Health Centre | Needham Market Country | Norwell Road | Nower Street | Orwell Street | Ravenwood Medical Centre | Saxmundham Health | Saxmundham Health Centre | Sheldon Street | Southwell Medical | Stow Health | Stowton House | Stowton Street | Walton | Wickham Market Medical |
|--------------------------|--------------------------------|-------------------|----------------------|-------------|-------------------|-------------------|--------------------|--------------------|--------------|---------------|----------------|------------------------|------------------------|------------------------|----------------|----------------|-----------------|----------------|-----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Overall                  |                               |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| The 5 questions CQC asked and what they found out          |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| Are services safe?      |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| Are services effective? |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| Are services caring?    |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| Are services responsive to people’s needs?     |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| Are services well-led?  |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| The six population groups and what we found            |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| Older people            |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| People will long term conditions |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| Families, children and young people |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| Working age people (inc those recently retired and students) |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| People whose circumstances may make them vulnerable    |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |
| People experiencing poor mental health (inc people with dementia) |                                |                   |                      |             |                   |                   |                    |                    |              |               |               |                        |                        |                        |               |               |                 |               |                 |               |               |                 |               |                 |               |                 |               |                 |

3.2 Overall it should be noted that Primary Care in Ipswich and East Suffolk remains good and above the national average for providing safe, high quality care for patients.

4. **Recommendation**

4.1 The Committee is invited to note the CQC’s findings and to consider any further actions for the CCG or NHS England at this stage.
### IESCCG PRIMARY CARE COMMISSIONING COMMITTEE ANNUAL PLAN OF WORK:

<table>
<thead>
<tr>
<th>January</th>
<th>February 2021</th>
<th>March</th>
</tr>
</thead>
<tbody>
<tr>
<td>• General Update</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Primary Care Contracts and Performance Report</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Finance Report</td>
<td></td>
<td></td>
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<tr>
<td>• CQC Report</td>
<td></td>
<td></td>
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<table>
<thead>
<tr>
<th>28 April 2020</th>
<th>May</th>
<th>23 June 2020</th>
</tr>
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<tbody>
<tr>
<td>• General Update</td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Primary Care Contracts and Performance Report</td>
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<td></td>
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<tr>
<td>• CQC Report</td>
<td></td>
<td></td>
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<tr>
<td>April 2021 – Service Charge Policy</td>
<td></td>
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<table>
<thead>
<tr>
<th>July</th>
<th>25 August 2020</th>
<th>September</th>
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<tbody>
<tr>
<td>• General Update</td>
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<tr>
<td>• Primary Care Contracts and Performance Report</td>
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<td>• Finance Report</td>
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<td>• CQC Report</td>
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<tr>
<td>• Annual Plan of Work</td>
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<tr>
<td>• Healthwatch GP Report</td>
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<tr>
<td>• Primary Care Estates Strategy Framework</td>
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<th>27 October 2020 (in common)</th>
<th>November</th>
<th>22 December 2020</th>
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<tr>
<td>Apprenticeships from Remcom 11 Feb 20</td>
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<th>November</th>
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