



Admission Prevention Services

Emergency Assessment Unit (EAU)

For Consultant advice, urgent out-patient appointment (same day or next day) or to discuss acceptance of people from the community.

Ipswich Hospital: EAU Consultant: 01473 712233 and ask to bleep 620. Hours: Monday to Friday 09:00 to 19:00

West Suffolk Hospital: EAU Consultant: 01284 712712 (direct line). Hours: Monday to Friday 09:00 to 19:00

Community Hospitals

Aldeburgh Community Hospital: 01728 451636
Felixstowe Community Hospital: 01394 458820
Bluebird Lodge Ipswich: 01473 322100

Falls Directory

The online Falls Directory is available for health and social care professionals to locate the most appropriate services for patients to access once recognised they fit into one of the below categories; at risk of falling, in the event of a fall, fall rehabilitation

Website address is: <http://www.fallsdirectoryipswich.co.uk/>

Admission Prevention Service if a person is medically stable but requires:

Nursing, social care and functional assessment for health and/or social crisis, administration of IV antibiotic, sub-cut infusions, anti-coag management including administration of oral Vitamin K, monitoring of unstable INR, first catheterisations following medical assessment, co-ordination of integrated packages of care and referral to specialist services

Ipswich and East Suffolk Service: Care Co-ordination Centre: 0300 123 2425. Fax: 01473 276470. Mobile: 07970 847449. Hours: 24/7

West Suffolk Service: Care Co-ordination Centre: 0300 123 2425. Fax: 01473 276470. Mobile: 07985 365544. Hours: 24/7

Flexible Dementia Service

For people affected by dementia in crisis or potential crisis situations. A flexible reablement support service enabling people to remain in their own homes. Admission avoidance (same day assessment). Deployed through Suffolk County Council Adult and Community Services through referral to Customer First

Telephone: 08456 066 167. Hours: Monday to Friday 08:00 to 18:45

Interface Geriatrics Hot Clinic

Any patient who is not acutely unwell requiring hospital admission, but has complex co-morbidities or geriatric symptoms (falls, delirium, incontinence, immobility) that require urgent review and cannot wait for a formal outpatient review

Telephone: 07930 181236. Hours: Monday to Friday 9:00 to 17:00

Suffolk Chronic Obstructive Pulmonary Disease Service if a person requires:

Admission avoidance (same day assessment) for acute exacerbation of COPD, home oxygen assessments for all conditions (excluding end of life), advice regarding COPD

Ipswich and East Suffolk Service: Care Co-ordination Centre: 0300 123 2425. Fax: 01473 276470. Mobile: 07919 573262. Hours: Monday to Friday 08:00 to 18:30 Saturday and Sunday 08:00 to 16:00

West Suffolk Service: Care Co-ordination Centre: 0300 123 2425. Fax: 01473 276470. Mobile: 07919 572956. Hours: Monday to Friday 08:00 to 18:30 Saturday and Sunday 08:00 to 16:00

Dementia Intensive Support Team (DIST)

If a person has a diagnosis or suspected diagnosis of dementia and has a failing package of care (formal or informal) due to the presence of either behavioural and psychological symptoms of dementia (BPSD) or a delirium and therefore requires advice, assessment or support. Note: where there is no concurrent care package there will need to be simultaneous referral to Adult and Community Services at Suffolk County Council.

Ipswich and East Suffolk Service: Mobile: 07852 769172 (IHT & EAST referrals). Hours: Monday to Friday 09:00 to 17:00

West Suffolk Service: Office: 01284 733260 (for referrals), Fax: 01284 733278, Hours: Monday to Friday 09:00 to 17:00