

ENT and Audiology

ENT Pre Referral Guidance (PRG) Form and Top Tips

Background
<ul style="list-style-type: none"> • This year, the CCG brought together – service users, consultants and management of current providers of services, representatives from the voluntary sectors and the GPs. • We talked about ENT and Audiology both in the NHS and outside it. • A number of pieces of work have been undertaken:- <ul style="list-style-type: none"> Delivered <ul style="list-style-type: none"> ○ Children - The Community Paediatric Audiology Referral Pathway has been improved to enable children to be referred and to be managed within the community setting prior to onward referral to the hospital if required. ○ SLT - Improved the Speech and Language Therapy Referral Form. Now available on Map of Medicine and clinical practice systems. The additional information is to help with triage. ○ Hearing Aids - A 6 months pilot project started in February 2016 for Suffolk Hearing Advisory Service (SHAS) to run patient education classes for patients who have had a hearing assessment and audiogram at Ipswich Hospital and who have mild hearing loss. This will inform patients and build confidence in wearing and using hearing aids. SHAS will also have more involvement with the repairs/maintenance of patients' aids after fitting. ○ Referrals - An audit was undertaken by the CCG GP lead and the Ipswich Hospital ENT Consultant identified a number of issues with the quality of referrals. ○ ENT Pre Referral Guidance has been revised based on these issues and Top Tips have been developed to help with treatment options for a number of conditions. Progressing <ul style="list-style-type: none"> ○ MRIs - Still working on enabling Audiologists within Ipswich Hospital to request MRIs for patients with unilateral tinnitus ○ GPwSI - Still working on the development of an Integrated ENT GPwSI Service ○ SLT - Still working on being able to order video fluoroscopy for patients
Key Messages arising from Audit
<ul style="list-style-type: none"> • Please use e-Referral when submitting a completed Pre Referral Guidance (PRG) Referral Form and attach all relevant information. • It is essential as much information as possible is completed on the referral form to allow appropriate triage of patients and ensure all patients are treated in a timely manner. • For 2 week waits, please complete the relevant 2 week wait referral form • Smoking status of the patient is an essential piece of information (often missed) • Almost all hearing loss referrals need to be referred to Adult Audiology (see below for e-Refer route) • Try to do ear syringing, prior to referral. • Ultrasound neck lumps before referral (must be referred to IHT and not SGPF)
How do I refer?
<p>The PRG form will be available as EMIS, Systm1 and PDF versions on the CCG website. The PRG and Top Tips will be available on Map of Medicine.</p> <p>Please refer via e-Referral (Choose and Book):- ENT: Advice Letter Listing-CAS-ENT-Ipswich Hospital Audiology: Specialty: Diagnostic Physiological Measurement Clinic Type: Audiology – Hearing Assess/Reassess</p>
Start date
<p>The documents will be available on the CCG website and Map of Medicine no later than 28th March.</p>
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