SystmOne Enhanced Data Sharing Model (EDSM) - Guidance to GP’s

Following a number of counties going live with EDSM, including Norfolk in April, users of SystmOne will notice that for any patient who has been seen by a health professional working in one of these counties, a screen is displayed when you open this patient record. This is the Record Sharing screen. At unit level system administrators can configure who sees this screen (instructions below).

To ensure that across Suffolk there is a standardised approach and everyone is fully informed around the decisions and implications of ‘to share or not to share’, guidance will be considered and cascaded as a joined-up approach by both Ipswich and East Suffolk CCG and West Suffolk CCG.

Early technical guidance has already been issued in dealing with this screen. All GP’s should click “cancel” to this message, but we wish to remind you to be aware that in certain circumstances where no shares are currently in place no information will be shared out to other health professionals outside of your practice; in these circumstances your normal channels of communications should be used to ensure the sharing of pertinent information.

We will be working in partnership with the local SystmOne team using their expertise to ensure that the go live in Suffolk is as seamless as possible, and are currently liaising with all parties involved to produce the plan that will take us forward. Once this has been agreed we will be communicating to you all again to let you know what the next steps are. Can I ask that, until then that you ignore the messages from TPP on SystmOne asking you to arrange your own go live of this functionality and await further correspondence from us on how we will move forward in Suffolk?

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In partnership between Ipswich and East Suffolk Clinical Commissioning Group, NHS West Suffolk Clinical Commissioning Group
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Setting the EDSM screen not to display for users (this can only be done by a system administrator):

Select Setup
Select Users and Policy
Select Organisation Preferences

Select Clinical Policy
Select Sharing enhanced
Scroll to the bottom of the right hand side of the screen
By default all users will see the screen

Move users from the Prompted box to the Not Prompted box as appropriate using the arrows in the middle to select who will be prompted with the EDSM screen. Once completed click OK.